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Resource Guide

Resource List Section Guide

Section 1 – Delaware County Housing

Assistance Resource List

Section 2- Food Pantries

Section 3 - Early Intervention

Section 4- Mental Health Resources

Section 5- Utility Resources

Section 6- Community Resources

**Delaware
County
Housing
Assistance
Resource
List**

DELAWARE COUNTY CONTINUUM OF CARE HOMELESS PROGRAMS & SERVICES

Prevention

- CAADC- Rent Assistance
- Catholic Social Services (Utilities)
- Emergency Shelter Allowance – CAO
- Don't Wait Until it's Too Late Packet
- PREP Training
- CAADC- Utility Assistance
- Life Center Meal Programs
- Salvation Army Breakfast/Lunch
- Food Stamp Participation Program
- Financial Literacy
- Emergency Solutions Grant Programs

Outreach Services

- Salvation Army
- Connect
- Quarterly Group Outreach
- EASR Team
- Annual Point-in-Time Count
- Veterans Outreach
- HSC Outreach Committee
- Summer PIT Outreach
- PATH – Horizon House
- PATH – Mental Health Assoc

Emergency Shelter

- Connect-by Night
- Warming Center
- City Team Ministries
- Temporary Emergency Shelter Program
- DAP Safe House
- Wesley House
- Life Center
- Family Promise
- Family Management Center
- Mother's Home



Delaware County

At Risk & Homeless
Population

Supportive Services

- Housing Resource Coordination Program
- Alternative Solutions
- Connect
- Stepping Stone
- Donations Warehouse
- ChesPenn Health
- CAA Life Skills
- CAA Job Development
- Clinical Social Worker
- Money Management Workshops
- Housing Counseling

Permanent Housing

- Housing First (4)
- Shelter + Care 2345 (54)
- Shelter + Care 67 (21)
- FCS-SHP (10)
- HUD SLS (23)
- Holcomb – SHP (13)
- HOPWA (55)
- Reallocation Project (8)
- VASH – Veterans
- Housing Choice Vouchers
- Mainstream Vouchers
- Family Unification Program

Transitional Housing

- CSS ESG – Rapid Re-housing
- Specialized Transitional Housing

How You Can Help

- ❖ Come to a Homeless Services Coalition meeting. The HSC meets quarterly in March, June, September and December.
- ❖ Join one of the following HSC Committees:

Employment Outreach

Provider Case Management Community Education Housing Options & Prevention Steering/Strategic Planning

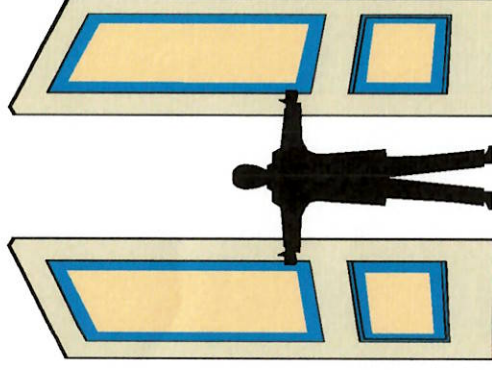
- ❖ Buy or sell House Pins – A small fundraising activity. These pins are designed and made by a formerly homeless woman to support the homeless across the country.
- ❖ Volunteer at a partner agency
- ❖ Make available these resource documents at your organization:
 - Survival Guide to Homeless Services
 - Emergency Shelter Directory
- ❖ Donate to the HSC via the United Way of Southeast Delaware County or a partner agency

HSC Continuum of Care Partners

AIDS Care Group
Business Community
Catholic Social Services
Community Action Agency
ChesPenn Health Services
City Team Ministries
Crozer-Keystone Systems
Delaware County Housing Authority
Department of Public Welfare
Domestic Abuse Project
Family and Community Services
Holcomb Behavioral Health
Horizon House
Homeless Consumers
Interfaith Coalition of Food Centers
Interfaith Hospitality Network
Mental Health Association of SEPA
Mother's Home
Northwestern Human Services
Office of Adult Services
Office of Behavioral Health
Office of Housing and Community Development
Office of Employment and Training
Office of Service for the Aging
Pathways PA
Religious Community
Salvation Army
United Way of Southeast Delaware Co.
Veterans Services at Career Link



**Opening the door
..... to self-sufficiency**



**Closing the door
.....to homelessness**

**This brochure was developed by
the Homeless Services Coalition.**

For more information, call 610-713-2365

Our Vision

No one should experience homelessness – no one should be without a safe, stable, place to call home!

Our Mission

To have an integrated community-based support system which will prevent homelessness and provide the necessary resources and opportunities to end homelessness for individual and families.

Essential Principles: In our effort to provide individualized self-sufficiency solutions to persons that are experiencing housing crises, the HSC will apply the following essential principles:

- **Prevent homelessness whenever possible;**
- **Rapidly re-house people when homelessness cannot be prevented;**
- **Provide wraparound services that promote housing stability and self-sufficiency.**



What Is The Homeless Services Coalition (HSC)?

Initiated in 1991, the HSC is an ever-expanding group of over 90 individuals and organizations dedicated to assisting homeless individuals and families. The HSC meets quarterly and has eleven working committees whose objective is to ensure that the homeless population in Delaware County has barrier-free access to the services they need in order to achieve self-sufficiency.

The HOMELESS SERVICES COALITION exists to assist homeless people in Delaware County to become self-sufficient and to secure safe, affordable housing. The HSC promotes, coordinates and supports the development of homeless programs that provide comprehensive services including Outreach, Shelter, Supportive Services and Housing to the homeless populations. Members of the HSC are committed to the development of close collaboration and cooperation among service providers, homeless persons, funding sources, religious groups, businesses, government and interested members of the community.

The Face of Homelessness in Delaware County

- ❖ At any point-in-time there are approximately 600 homeless adults and children known to be homeless on the street, in shelters or in transitional housing programs.
- ❖ Over 60% are persons in families with children and 40% are single adults.
- ❖ There are additional "Hidden Homeless" ...who are impossible to count. These persons are doubled-up, living with family members or friends because of the lack of personal resources.
- ❖ Any of these persons could be...
 - Children, adults, seniors
 - Your neighbor, friend or relative
 - Domestic violence victims
 - Fire victims
 - Disabled
 - Unemployed persons
 - Employed

2020 SURVIVAL GUIDE TO HOMELESS SERVICES

ARE YOU HOMELESS OR AT RISK OF LOSING YOUR HOUSING?

To access homeless/housing crisis services, everyone must complete a Coordinated Entry (CE) Assessment. CE is a process to assess, prioritize and connect people who are experiencing a housing crisis to resources that will prevent or end their homelessness. CE Assessments are conducted at these locations in Delaware County:

COMMUNITY ACTION AGENCY: 1414 Meetinghouse Rd., Boothwyn
Mon. through Fri., 8:00 AM – 3:00 PM (610) 874-8451

COMMUNITY ACTION AGENCY: Darby, by appointment only (610) 874-8451

HORIZON HOUSE located at **MENTAL HEALTH PARTNERSHIPS:**
7200 Chestnut St., (rear entrance), Upper Darby (267) 507-3875
Mon. & Thurs 9:00 AM – 5:00 PM; (Hours may vary)(Last assessment 4:00 PM)

SALVATION ARMY: 151 West 15th St., Chester (610) 874-0423
Mon. through Fri., 9:00 AM – 5:00 PM (Last assessment 4:00 PM)

* = Spanish translation services available



EMERGENCY SHELTER PROGRAMS

CITYTEAM MINISTRIES (Single Men): 634 Sproul St., Chester
Overnight emergency shelter (610) 872-6865

COMMUNITY ACTION AGENCY of DELAWARE COUNTY:
1414 Meetinghouse Rd., Boothwyn (610) 874-8451

CONNECT-BY-NIGHT: 7200 Chestnut St., (rear entrance), Upper Darby
Overnight church-based shelter for single adults (267) 507-3850 press 3

DOMESTIC ABUSE PROJECT: Emergency shelter for victims of domestic violence.
Domestic Abuse HOTLINE 24/7 (610) 565-4590

FAMILY PROMISE OF DELCO: Overnight church-based shelter for families. Call to schedule an intake assessment (484) 480-6756

LIFE CENTER OF EASTERN DELAWARE COUNTY: 6310 Market St., Upper Darby
Emergency shelter for single adults (610) 734-5770

SALVATION ARMY WARMING CENTER: 151 West 15th St., Chester
Overnight shelter for single adults (610) 874-0423



HOUSING SUPPORT & PROGRAMS

CATHOLIC SOCIAL SERVICES: 130 East 7th St., Chester Homeless case mgt., money management classes, food pantry (610) 876-7101

CITYTEAM MINISTRIES, Second Chance Program: 634 Sproul St., Chester
Transitional residential program for single men (610) 872-6865

COMMUNITY ACTION AGENCY OF DELAWARE COUNTY:
Financial housing assistance & Utility assistance (610) 874-8451
Weatherization Program (610) 521-8770

DELAWARE COUNTY HOUSING AUTH: 1855 Constitution Ave. Woodlyn (610) 876-2521

CHESTER HOUSING AUTHORITY: 1111 Ave. of the States, Chester (610) 904-1111*

MOTHER'S HOME: 51 North MacDade Blvd., Darby Transitional housing program for single pregnant women 18 or over (610) 583-4663



DRUG & ALCOHOL SERVICES (D & A)

CROZER-CHESTER MED. CENTER Open access, Mon – Fri 7:00 AM to 11:30 PM
Located at 1 Medical Center Blvd., Chester, main hospital next to the emergency room: (610) 619-8600

KEYSTONE CENTER: 2001 Providence Ave., Chester
Detox / Rehab – 24/7 (800) 558-9600 | (610) 876-9000

MERAKEY: 800 Chester Pike, Sharon Hill Walk-in assessments
Mon. – Fri., 8:30 AM – 1:00 PM, D & A treatment and case mgt. (610) 537-1765



BEHAVIORAL HEALTH SERVICES

CROZER-CHESTER MEDICAL CENTER, Community Campus, Outpatient Services:
301 W. 15th St., Chester Base Service Unit (BSU B) Intake, assessment, outpatient and case mgt. Chester (610) 619-8700 *

MERAKEY: 800 Chester Pike, Sharon Hill, Base Service Unit (BSU A)
Intake, assessment, outpatient and case management (610) 534-3636

OMNI HEALTH SERVICES: Comprehensive mental health services for children, adults, families & seniors. Outpatient, PEER services, assessments
Chester (484) 480-6284 | Upper Darby (484) 469-4319

PEER WARM LINE: Manned by peers in recovery from mental illness (855) 464-9342



CRISIS INTERVENTION SERVICES

CROZER-CHESTER MEDICAL CENTER: 1 Medical Center Blvd., South Dr., Chester
Mental Health Crisis Services – 24/7 (610) 447-7600

DELAWARE COUNTY CRISIS CONNECTIONS TEAM: (DCCCT)
Mobile MH and D & A crisis outreach services – 24/7 (855) 889-7827

ELWYN/NATALE: Residential crisis and treatment program (610) 891-2324

VETERAN'S CRISIS LINE: (800) 273-8255 then PRESS 1 *

2020 SURVIVAL GUIDE TO HOMELESS SERVICES



HOMELESS OUTREACH / DAY PROGRAMS

COFFEE CLUB @ CATHOLIC SOCIAL SERVICES: 130 East 7th St., Chester
Drop-in service to the homeless and needy; coffee, public showers, laundry and other supports (610) 876-7101

CONNECT-BY-DAY: 7200 Chestnut St., (rear entrance), Upper Darby
Peer-based case mgt. outreach, & vocational services for the homeless (267) 507-3850 press 3

HORIZON HOUSE P.A.T.H.: Outreach and case management services for homeless persons with mental illness. PATH Housing First Program (not on site) (610) 328-1306

OUTREACH RESPONSE LINE: Call if you see a homeless person in your area and an outreach team will attempt to engage the person (267) 258-1974

STEPPING STONE DAY CENTER: Salvation Army Chester Corps
151 West 15th St., Chester Drop-in Center for homeless adults showers, case management, outreach (610) 874-4266



OTHER SERVICES

AIDS CARE GROUP: Services for persons and families affected by HIV or AIDS, HIV Counseling/Testing - medical, dental and other supports
Chester (610) 872-9101 * | Sharon Hill (610) 583-1177 *

BERNARDINE CENTER: 2625 West 9th St., Chester Classes for life skills, ESL, computer. Food distribution & meal times vary, call for schedule (610) 497-3225

CATHOLIC SOCIAL SERVICES: 130 East 7th St., Chester
Homeless case mgt., money management classes, food pantry (610) 876-7101

DOMESTIC ABUSE PROJECT: Counseling & legal assistance for victims of domestic violence Abuse HOTLINE 24/7 (610) 565-4590 | Office (610) 565-6272

FAMILY & COMMUNITY SERVICE: (FCS) 600 N. Olive St., Media
Counseling, HIV/AIDS case mgt. and other supports (610) 566-7540

MENTAL HEALTH PARTNERSHIPS: 7200 Chestnut St., (rear entrance), Upper Darby
Project Share Recovery Learning Center (267) 507-3850 press 4

WOMEN'S AND CHILDREN'S SERVICES OF THE FOUNDATION FOR DELAWARE COUNTY: Healthy Start, Nurse-Family Partnership, WIC, El Centro, and Medical-Legal Partnership, other services for pregnant women and families with children ages 0 to 5 (610) 497-7344



PREPARED MEALS / FOOD

BERNARDINE CENTER: 2625 West 9th St., Chester (610) 497-3225
Hot meals, times vary, call for schedule

CATHOLIC SOCIAL SERVICES: 130 East 7th St., Chester food pantry (610) 876-7101

CITYTEAM MINISTRIES: 634 Sproul St., Chester (610) 872-6865
Hot meals, Sun-Fri 5:30 PM, Sat 5:00 PM + food pantry

LIFE CENTER OF EASTERN DEL. COUNTY: (CAADC) 6310 Market St., Upper Darby
Serves meals 7 days/week at 6:30 PM (610) 734-5770

DELAWARE COUNTY INTERFAITH FOOD ASSISTANCE NETWORK (DIFAN):
Coordinates 9 food cupboards Contact FCS @ (610) 566-7540

SALVATION ARMY: 151 West 15th St., Chester (610) 874-0423
Breakfast: Mon. thru Fri., 8:30 AM; Lunch: Mon. thru Fri., 12:00 Noon

SALVATION ARMY: 22 North 9th St., Darby (610) 583-3720
Lunch: Tuesday through Friday, 12:00 PM to 12:30 PM Food pantry by appt.



GOVERNMENT & LEGAL SERVICES

CAREER LINK: 701 Crosby St., Suite B, Chester (610) 447-3350 *

CAREER LINK: Delaware County Community College, Media (610) 723-1220

DELAWARE COUNTY GOVERNMENT OFFICES:
Drug & Alcohol | Adult & Family Services | Behavioral Health (610) 713-2365
COSA Services for Aging (610) 490-1300 *
Children & Youth Services (800) 416-4511

LEGAL AID OF SEPA: 419 Avenue of the States, Suite 605, Chester Legal services for low income persons Toll - free (877) 429-5994 * or Chester (610) 874-8421

NATIONAL CALL CENTER FOR HOMELESS VETERAN'S: (877) 424-3838

PUBLIC ASSISTANCE: Chester (610) 447-5500 * | Darby (610) 461-3800

SOCIAL SECURITY ADMINISTRATION: (800) 772-1213

VETERAN'S AFFAIRS OFFICE: Government Center, Media (610) 891-4539



The SURVIVAL GUIDE TO HOMELESS SERVICES is produced annually by the Homeless Services Coalition (HSC) of Delaware County. Since 1991, the HSC has been assisting homeless people in Delaware County to become self-sufficient and to secure safe, affordable housing. For more information call (610) 713-2365 Revised: Jan. 2020 -- REV 2
Website information and links are subject to change by providers at their discretion.



**Non-Profits
Government
Community
Business
Faith Based Organizations
Persons with Lived Experiences**

**Homeless Services Coalition
of Delaware County**
Since 1991



**2020
Delaware County
Emergency Shelter
Resource Directory**



Developed by: **The Homeless Service Coalition (HSC) of Delaware County
and the Delaware County Office of Behavior Health,
Division of Adult and Family Services**

Updated: **January 2020**

2020 Homeless Services Coalition - Emergency Shelter Resource Directory

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Delaware County 2019-20 Cold Weather Plan

The Delaware County Cold Weather Plan (CWP) is in effect from November 1st to April 1st. The CWP describes how we coordinate to provide cold weather education, expanded shelter beds and other services for those who are vulnerable and homeless in Delaware County. Many of the services described are in place and operational regardless of the temperature, however, in times of severe winter weather, overflow shelter beds are made available and expanded outreach occurs. The Delaware County Department of Human Services, Office of Behavioral Health-Adult & Family Services Division coordinates the County shelter programs and oversees the Winter Shelter Plan (WSP) for homeless persons. In addition, the County Office of Intercommunity Health and the County Office of Services for the Aging (COSA), both provide other services and education to the community regarding cold weather survival.

Initiating the Winter Shelter Plan

The goal of the WSP is to ensure that vulnerable homeless people come in from the cold and are warm and safe. Delaware County does not formally declare a "Code Blue". The five shelter programs listed below are very experienced and well-practiced in sheltering persons during severe weather situations. If they cannot provide shelter directly, vulnerable persons are referred to other programs for the evening. The "silent alert" happens when the temperatures reach 40 degrees or below and programs implement their extended services hours, expanded outreach and overflow beds practices.

A. Shelters & Over Flow Beds - The following shelter programs offer overflow beds.

Shelter Program	Location & Contact Information	Population	# Beds	Overflow Beds
Connect-by-Night – Church-based mobile shelter program	7200 Chestnut Street Rear Entrance, Upper Darby (267) 507-3970 - Intake	Single Adults	50	5
Life Center of Eastern Delaware County	6310 Market Street Upper Darby (610) 734-5770	Single Adults	50	15
Salvation Army	151 W. 15 th St., Chester (610) 874-0423	Single Adults	35	5
Wesley House Community Corp.	701 Madison St., Chester (610) 874-8451 – Intake	Families	15 units	1 unit (5 beds)
Community Action Agency - Temporary Emergency Shelter Program	Voucher based for vulnerable households (610) 874-8451-intake and overnight and weekend answering service.	Vulnerable families & single adults	N/A	As needed

B. Referrals and Transportation - Transportation assistance is provided by the shelter programs either via van ride or SEPTA passes.

C. **Winter Storm Alerts** - In situations of extreme conditions or an approaching winter storm, the Division of Adult & Family Services electronically alerts all shelter programs to prepare for power outages, food needs, overflow capacity and expanded hours if needed.

Expanded Outreach

The goal of Outreach is to locate homeless persons and bring them to safety in a warm facility. There are two outreach programs in the county that target areas where homeless people are known. The:

- ★ Connect Outreach Program offers street outreach, keeps their doors open until shelter pick-up, and provides snacks and a warm place to stay.
- ★ The Salvation Army outreach team serves the City of Chester and searches for people to bring in from the cold, they offer food and shelter.

What you can do if you see a homeless person on the street in your community?

- ★ Monday - Friday from 7 AM to 7 PM - call the **Connect Outreach Response Line @ (267) 258-1974** and an Outreach Team will come and try to engage the person.

Community Education & Awareness

To ensure that the Delaware County community knows the resources available for residents during the winter months and where to find those resources, the following education and awareness activities take place:

- ★ **Homeless Services Coalition and the Office of Behavioral Health – Adult Services Division.** Annually updates, produces and distributes the Delaware County Emergency Shelter Resource Directory. The Directory details shelter program, the referral process and their Winter Shelter Plan role if applicable. This directory is distributed countywide to police stations, municipalities, county and local government offices, libraries, elected officials, school districts, etc. The Survival Guide to Homeless Services, a double-sided 4" x 8" resource card is also distributed county-wide.
- ★ **The Delaware County Department of Intercommunity Health** – Provides information to help people avoid medical emergencies, such as hypothermia and frost bite.
- ★ **The Delaware County Office of Services for the Aging (COSA)** – Extends outreach to senior citizens, conducts outreach and wellness checks on vulnerable seniors and prepares and distributes the pamphlet "Winter Weather Warm Up" - *Tips to Staying Healthy in the Cold Winter Months*". Cold Weather tips can also be heard on COSA's informational-only weather phone line **(610) 872-1558** from December 1st through April 1st each year.
- ★ **Community Action Agency (CAADC)** – The County's official anti-poverty agency can assist economically disadvantaged eligible households through their Weatherization program. On a limited basis, CAADC can provide heating oil assistance and can assist people in applying for the Low Income Home Energy Assistance Program (LIHEAP) which helps people afford their winter heating bills.

The above resources can be obtained on websites or by calling the provider directly.

Office of Behavioral Health – Adult Services	(610) 713-2365	www.delcohsa.org
County Office of Services for the Aging (COSA)	(610) 490-1300	www.delcosa.org
Department of Intercommunity Health	(610) 891-5311	www.co.delaware.pa.us
Community Action Agency of Delaware Co.	(610) 874-8451	www.caadc.org

COORDINATED ENTRY (CE) SYSTEM

If you are working with someone who has a housing crisis, refer them to a Coordinated Entry (CE) location. CE is a service where an assessment is conducted to determine the housing crisis, housing status (literally homeless or at risk of homelessness) and develop a **Housing Stability Plan (HSP)**. The goal of CE is to connect people to interventions that will rapidly end their homelessness or resolve their housing crisis. Literally homeless persons will be connected to an Emergency Shelter program described in this guide.

4 Steps Toward Resolving a Housing Crisis

1

Meet with a
Coordinated Entry
Assessment Specialist



Coordinated Entry Specialists are located at:

- **Community Action Agency of Delaware County**, 1414 Meetinghouse Rd., Boothwyn, PA 19061 (610) 874-8451 | Mon – Fri 8:00 AM to 3:00 PM
- **Community Action Agency of Delaware County**, 896 Main St., Darby, PA 19023 (610) 874-8451 | By appointment only
- **Horizon House @ Connect**, 7200 Chestnut St., Rear Entrance, Upper Darby, PA 19082 (267) 507-3875 | Mon & Thurs 9:00 AM to 5:00 PM (Hours may vary) Last assessment 4:00 PM
- **Salvation Army**, 151 W. 15th St., Chester, PA 19013 (610) 874-0423 | Mon – Fri 9:00 AM to 5:00 PM. Last assessment 4:00 pm
- **Mobile Assessments are also available upon request for special situations**

2

Assess the Housing
Crisis Situation



An Assessment Specialist will conduct a screening assessment to determine the nature of the housing crisis.

- Information needed includes family composition, housing history, finances, special needs, details / documentation about current situation and housing barriers.
- Preliminary service eligibility will be determined.
- Demonstrate that housing problem is a crisis and that there are no other resources.
- Verification of housing crisis is required.

3

Develop a Housing
Stability Plan



The Assessment Specialist will develop a **Housing Stability Plan (HSP)**. The HSP is based on the housing status (homeless or at risk of homelessness) and includes housing stability needs. The HSP will:

- Identify barriers and needs that prevent stable housing.
- Identify steps needed to become stably housed.
- Include conditional program eligibility.
- Identify mainstream benefits and services needed.

4

Link and refer to
housing and
other supports

The CE Assessment Specialist will make service recommendations depending upon final Housing Status.

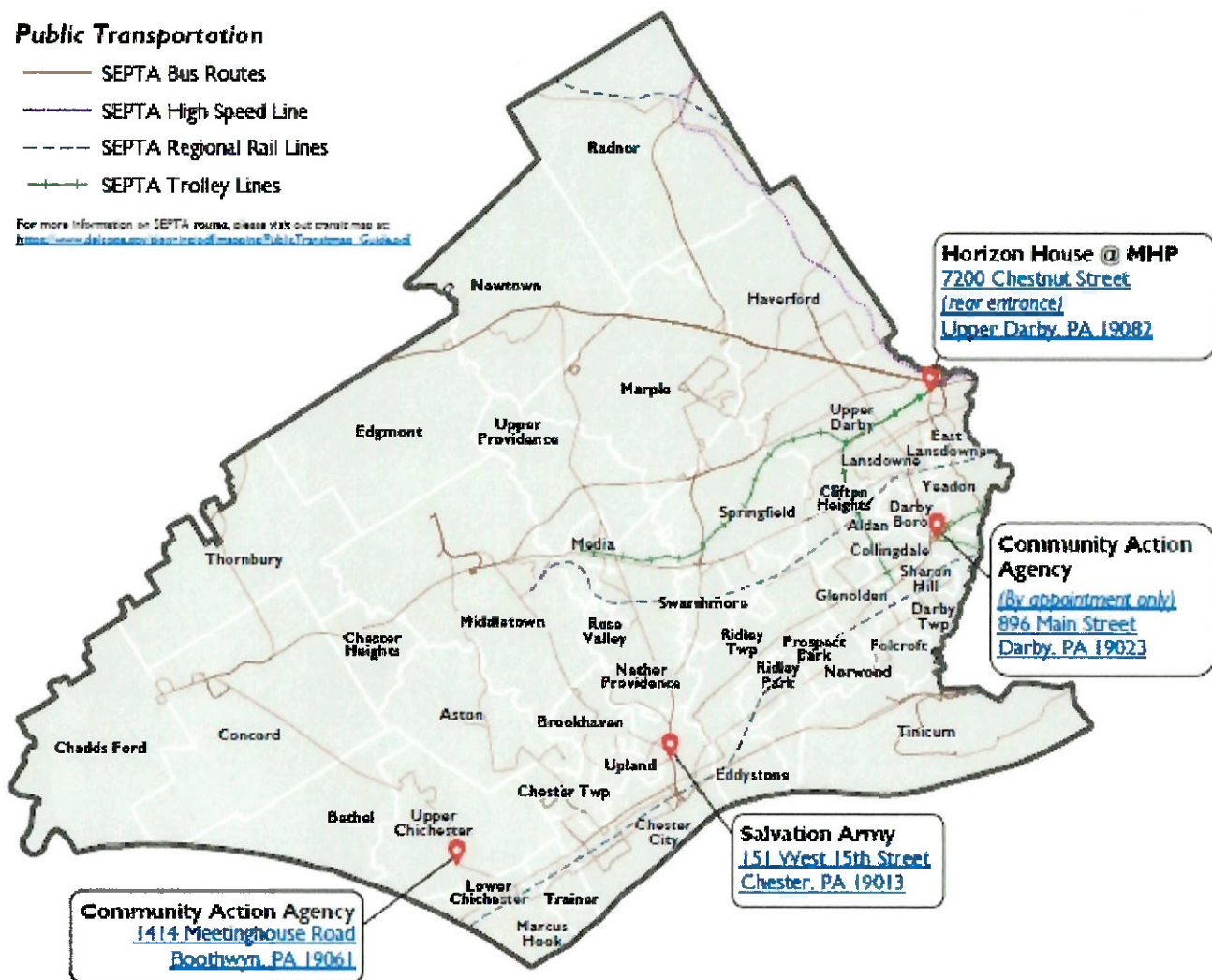
- **Homeless Programs:** shelter diversion, temporary shelter, rapid-re-housing and housing education and counseling.
- **Prevention Assistance Programs:** landlord mediation, re-payment agreements, financial assistance, utility assistance, budgeting and housing education and counseling.
- **Housing Counseling:** shelter diversion, budgeting, family mediation, housing education and landlord mediation (limited or no financial assistance).

The County of Delaware Continuum of Care Coordinated Entry Assessment Locations

Public Transportation

- SEPTA Bus Routes
- SEPTA High Speed Line
- - - SEPTA Regional Rail Lines
- + + + SEPTA Trolley Lines

For more information on SEPTA routes, please visit our transit map at:
https://www.delaware.gov/transportation/septa/TransitMap_Guide.pdf





SINGLE MEN

CityTeam Ministries

634 Sproul St., Chester, PA 19013

Office Tel: (610) 872-6865
Fax: (610) 876-9924
E-mail: chester@cityteam.org
Website: <https://www.cityteam.org/chester/programs/mens-shelter/>

SHELTER: Shelter is open every night providing a safe place for homeless men to sleep, receive a nourishing meal, clean clothing, hygiene kits, and a hot shower.

CAPACITY:

- 14 beds for emergency shelter
- 16 beds for Second Chance Program

ELIGIBILITY: **SINGLE MEN**, age 18 and older with the physical ability to climb a staircase to second floor shelter. Guests cannot be under the influence of drugs and/or alcohol to enter the facility. Identification is needed upon entrance.

EMERGENCY SHELTER: Shelter program can accommodate guests for 5 consecutive nights per month. After the 5th night, guests are provided a referral to the Salvation Army or Connect-by-Night shelter programs.

HOURS OF OPERATION:

- Guests for the shelter are welcome to sign-in at **8:00 PM**
- No one is accepted after **8:15 PM**. Doors are locked at **10:00 PM**

REFERRAL PROCESS:

- Tuesday **12:00 noon to 6:00 PM**; Wednesday to Saturday **3:30 PM to 10:00 PM** call **(610) 872-6865, ext. 6111**
- Evenings and weekends guests should call **(610) 872-6865, ext. 6111**

MEALS:

- Sunday through Friday dinner at **5:30 PM**, serving men, women and children.
- Saturday dinner at **5:00 PM** followed by Chapel at **6:00 PM**

SECOND CHANCE PROGRAM: Is a Christian spiritually based residential program. Men who have ongoing employment are eligible to apply after their five nights in the shelter. The Second Chance Program provides longer term assistance addressing a variety of physical and spiritual needs. Program participants pay \$5.00 per night which includes breakfast, lunch, and dinner. An application is required to enter the program.

OTHER SERVICES: CityTeam Ministries offers a spiritually based substance abuse recovery residential program, food and clothing assistance, medical clinic, clothing closet, a mother's baby program and holiday programs. Community residents are welcome to learn about various volunteer opportunities.



SINGLE MEN & WOMEN

Connect-by-Night (CBN)

Mental Health Partnerships

7200 Chestnut St., Rear Entrance, Upper Darby, PA 19082

Office Tel: (267) 507-3935
Fax: (610) 352-7125
Website: www.mentalhealthpartnerships.org

- SHELTER:** A church-based mobile shelter program where guests are transported daily to a host site in a MHP agency vehicle. The shelter program is not wheelchair accessible; most sites have stairs. Guests sleep on mats on the floor.
- CAPACITY:** 50 beds with additional capacity in the event of extreme cold or stormy weather conditions.
- ELIGIBILITY:** Delaware County residents 18 years of age or older. Residents from surrounding counties will be referred to their county of origin for shelter and services.
- ADMISSION CRITERIA:** • Guests must be ambulatory and able to care for their basic needs without assistance from shelter staff.
- REFERRAL PROCESS:** • Guests must sign in and register with MHP staff for access to shelter at 7200 Chestnut St., Rear Entrance by **6:00 PM, Monday to Sunday.**
• Guests should have a written referral form in hand. Guests will still be accepted even if they do not have a written referral.
• If person is being discharged from a hospital or other institution, provide discharge paperwork, a referral form is not required to be accepted.
- HOURS OF OPERATION:** • Seven days a week, MHP transports guests from 7200 Chestnut St., Rear Entrance, to the church, nightly at **9:00 PM.**
• MHP transports guests from the designated church, to 7200 Chestnut St., each morning starting at **5:00 AM.**
- MEALS:** Meals are not available at the shelter although some host churches may provide a light snack. CBN staff will refer guests to community meal programs or other resources.

CONNECT: **Monday through Sunday, the CONNECT Program at 7200 Chestnut St., Upper Darby, supports low income homeless individuals through case management services, life-skills building, Peer Support (CPS) drug and alcohol support, employment readiness and development to those who currently lack the resources necessary to live independently. Services provided include assisting the person to apply for entitlement benefits, obtaining documentation needed for housing applications, and assistance with medical appointments. CONNECT also offers laundry services, showers, use of computers and meals as donated by local faith based organizations, as well as a safe environment as an alternate to living on the streets.**



SINGLE MEN & WOMEN

Life Center of Eastern Delaware County

Community Action Agency of Delaware County, Inc. (CAADC)

6310 Market St., Upper Darby, PA 19082

Tel: (610) 734-5770
Fax: (610) 734-5773
Email: gruggieri@caadc.org or kdashiell@caadc.org
Website: <https://caadc.org/services/housing/>

SHELTER: Facility based overnight shelter for single adults. Case management, support services and life coaching are provided to residents with a focus on permanent housing solutions and which promote economic self-sufficiency.

CAPACITY: 50 beds with additional capacity in the event of extreme cold or stormy weather conditions.

ELIGIBILITY: Delaware County residents 18 years of age or older. Residents from surrounding counties will be referred to their county of origin for shelter and services.

HOURS OF OPERATION: 7 days a week, 24 hours a day

REFERRAL PROCESS: All individuals must complete a Coordinated Entry assessment screening conducted Monday through Friday, 8:00 AM to 3:00 PM in the Boothwyn office (610) 874-8451 or at Mental Health Partnerships in Upper Darby, (267) 507-3956. Evenings and weekends call (610) 874-8451 and an answering service will provide assistance.

MEALS:

- Guests are responsible for obtaining their own breakfast and lunch.
- Evening meal program (open to the public) daily from 6:30 PM to 8:00 PM.

OTHER SERVICES:

- Community Shower program: Monday, Wednesday, and Friday from 10:00 AM to 1:00 PM.
- Narcotics Anonymous (NA) Meetings: Thursday, Saturday, and Sunday.
- Case management, life skills, vocational and employment referrals, behavioral health and medical screenings. Additional services available through CAADC at other agency locations.



SINGLE MEN & WOMEN

Salvation Army – Warming Center

151 West 15th St., Chester, PA 19013

Office Tel: (610) 874-0423
Fax: (610) 874-8927
Email: Kimberly.Cohens@use.salvationarmy.org
Website: <https://pa.salvationarmy.org/chester/>

SHELTER: Facility based overnight shelter

CAPACITY: 30 beds with additional capacity in the event of extreme cold or stormy weather conditions.

ELIGIBILITY: Delaware County residents 18 years of age or older. Residents from surrounding counties will be referred to their county of origin for shelter and services.

HOURS OF OPERATION: Beginning at **8:00 PM** each evening until the following morning.

REFERRAL PROCESS: Call **(610) 874-0423** for space availability. Please do not send individuals to the facility without first checking for available space. A written referral on agency letterhead is required. Police can drop off homeless individuals at the gym, at rear entrance to the building.

MEALS: **Monday through Friday:** Breakfast **8:30 AM to 9:00 AM**; Lunch **12:00 PM to 12:30 PM**

Stepping Stone Day Program:	Stepping Stone Day Program provides case management, information and referral, life skills education, counseling, employment readiness, outreach, mailing address, showers, and access to behavioral healthcare treatment and medical care.
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SINGLE WOMEN & CHILDREN

Domestic Abuse Project of Delaware County, Inc.

Office Tel: (610) 565-6272
24 Hour HOTLINE: (610) 565-4590
Fax: (610) 565-9911
Email: info@dapdc.org
Website: <https://www.dapdc.org/>

- SHELTER:** Facility based shelter. Serves Delaware County victims of domestic violence. Confidential, no-cost services include: Hotline, Counseling, Legal, Safe House, and Outreach.
- CAPACITY:** 35 bed Shelter Program for domestic violence victims and their dependent children (women and children only). Length of stay is up to 30 days.
- ELIGIBILITY:** Shelter is provided to domestic violence victims who have recently been physically abused or threatened with imminent physical harm.
- HOURS OF OPERATION:** Main Office: Open Monday through Friday from **8:30 AM to 4:30 PM**. Walk-in appointments available from **9:00 AM to 3:00 PM**.
- REFERRAL PROCESS:** Individuals can self-refer by calling the 24hr. hotline at **(610) 565-4590** or an agency can refer individuals by contacting the 24hr. hotline at **(610) 565-4590**.
- MEALS:** Food is provided, individuals are responsible for making their own meals.
- OTHER SERVICES:** Counseling, support groups, information and referral, case management, life skills education, resume building, employment search assistance, children's services, recreational activities, limited transportation assistance, relocation assistance and emergency clothing.
- Additionally, residents' access legal advocacy and options, court accompaniment and support in obtaining Protection from Abuse Orders and criminal court proceedings. Legal representation is provided for PFA Hearings by DAP attorneys.
- NANA'S ATTIC THRIFT STORE** Nana's Attic Thrift Store, Lawrence Park Shopping Center, 1991 Sproul Rd., Broomall, PA 19008 is a source of earned income for DAP as well as a resource for resident women and children of DAP's safe house. Every volunteer hour, sale, consignment and donation supports DAP's services to victims of abuse. For information about donations, consignments, or volunteer opportunities, please call at **(610) 325-0768**.

FAMILIES WITH CHILDREN

Family Promise of Delaware County

Interfaith Hospitality Network

Office Tel: (484) 480-6756
Fax: (484) 480-6756
Email: fpdelcodirector@gmail.com
Website: <http://www.dcihn.org/>

SHELTER: Church-based mobile shelter program where guests are transported daily to a host site with an agency vehicle.

CAPACITY: 14 beds

ELIGIBILITY: Delaware County residents with proof of homelessness. Guests must be employed or if not, must obtain employment within 30 days of program entry. Length of stay is up to 60 days.

HOURS OF OPERATION: Office hours **8:30 AM to 5:30 PM**. Shelter hours **5:30 PM to 8:30 PM**.

REFERRAL PROCESS: A referral agency should contact the director during business hours describing family size, household income and current situation. If the family is appropriate for the shelter an intake appointment will be scheduled. Referrals are not accepted after business hours.

MEALS: Food is provided by the host site and includes one hot meal, bag lunch and small breakfast.

OTHER SERVICES: The Family Service Center provides families with access to telephones and WiFi. Guests must participate in case management sessions at least twice weekly. Program staff will complete intake and assessments, service planning, information and referrals, employment and housing search assistance.



FAMILIES

TEMPORARY EMERGENCY SHELTER (TES) PROGRAM

Community Action Agency of Delaware County, Inc. (CAADC)

Office Tel: (610) 874-8451
Fax: (610) 874-8476
Website: <http://www.caadc.org/>

PROGRAM: The TES program offered by the Community Action Agency of Delaware County is available to families who have a housing crisis and are in immediate need of housing placement or assistance. TES is a temporary short-term housing option if emergency shelter space is unavailable. Family will be placed in a motel for 1 - 7 days. Families are required to work with a case manager and placement is evaluated on a day-to-day basis.

CAADC will make every attempt to prevent a family from entering a shelter. Diverting families from entering an emergency shelter is a priority!

- All referred families must attempt to find alternate housing whenever possible.
- No one will be considered for shelter until all attempts at finding alternate housing are exhausted.

EMERGENCY SHELTER

PLACEMENT PRIORITIES: • Building condemnation • Living on the streets or places not meant for habitation
• Fleeing Domestic Violence • 10 Day Eviction • Fire

Families or adults experiencing overcrowding and/or family problems or break-ups will not be eligible for emergency housing. CAADC can assist these families in obtaining employment and permanent housing through housing counseling, rental assistance and other referrals.

INTAKE STAFF: Coordinated Entry Specialists

REFERRAL PROCESS: All families or adults experiencing a housing crisis must come to CAADC at 1414 Meetinghouse Rd., Boothwyn, PA 19061 for an assessment. Assessments are conducted Monday through Friday from **8:00 AM to 3:00 PM**.

MEALS: Guests are required to provide and prepare their own meals. Referrals to other resources will be made if necessary.

SERVICES AVAILABLE: Case management and housing stability services.

ACCEPTING/DENYING SHELTER SERVICES When a shelter space becomes available, it is expected that those receiving temporary shelter via a voucher placement or motel stay will accept the shelter placement. If a family or adult chooses not to accept emergency shelter placement, voucher usage or motel placement will be discontinued.



FAMILIES

Family Management Center (FMC)

Community Action Agency of Delaware County, Inc. (CAADC)

229 Norris St., Chester, PA 19013

Office Tel: (610) 872-4070
Fax: (610) 874-8476
Email: rbradley@caadc.org or gcarl@caadc.org
Website: <https://caadc.org/services/housing/>

SHELTER: Facility based shelter

CAPACITY: 11 rooms

ELIGIBILITY: Must be involved with Children and Youth Services

HOURS OF OPERATION: Regular Business Hours: **Monday through Friday 8:00 AM to 5:00 PM**

REFERRAL PROCESS: Referrals are made through Children and Youth Services

MEALS: Guests prepare their own food

OTHER SERVICES: Residents of FMC receive case management, support services, and life coaching designed to move families from homelessness to permanent housing and to assist families to reach economic self-sufficiency. FMC offers numerous additional services including an After School Program, free health screenings through ChesPenn Health Services, toys during the holiday season, and play therapy.

Residents are offered service coordination, personal recovery services, healthcare, education, social enterprise and employment opportunities. Additionally, residents are encouraged to participate in recovery-oriented activities that lead to personal growth, well-being and self-sufficiency with a focus on moving to permanent housing.



FAMILIES & SINGLE WOMEN

Wesley House Community Corporation

Community Action Agency of Delaware County, Inc. (CAADC)

701 Madison St., Chester, PA 19013

Tel: (610) 872-2611
Fax: (610) 872-9185
Email: info@caadc.org
Website: <https://caadc.org>

SHELTER: Facility based overnight shelter

CAPACITY: 17 rooms for homeless families and single women

ELIGIBILITY: Delaware County residents 18 years of age or older. Residents from surrounding counties will be referred to their county of origin for shelter and services.

HOURS OF OPERATION: 24 hours a day, 7 days a week

REFERRAL PROCESS: All families or adults experiencing a housing crisis must come to CAADC at 1414 Meetinghouse Road in Boothwyn, PA 19061 for an assessment. Assessments are conducted Monday through Friday 8:00 AM to 3:00 PM.

MEALS: Guests are required to provide and prepare their own meals. Referrals to other resources will be made if necessary.

OTHER SERVICES: Guests receive case management, advocacy, support services, life coaching, assessments and goal planning towards securing stable housing and reaching economic self-sufficiency. Guests also participate in parenting, financial literacy and nutrition classes. Children receive emergency childcare, play therapy, access to a computer room, toys during the holiday season and other miscellaneous holiday supports and activities along with a summer fun day at the Wesley House facility.

OTHER SHELTER INFORMATION

OUTREACH RESPONSE LINE

- **Call if you see someone you believe is homeless on the street** and an Outreach Team will come and try to engage the person.
- **Monday through Friday from 7 AM to 7 PM** call the **Connect Outreach Response Line, (267) 258-1974**

WHEELCHAIR ACCESSIBLE SHELTERS

- **The Life Center of Eastern Delaware County** is wheelchair accessible with a shared accessible bathroom. There are three beds for single men and three beds for single females with physical disabilities.
- **Wesley House Community Corporation** has one family room that is wheelchair accessible with a private a bath.

VULNERABLE ADULTS

- A vulnerable adult is a person who may be medically fragile, physically disabled, elderly and/or a high-risk pregnant woman, who for some reason, cannot access one of the existing shelter programs. These individuals will be evaluated at Community Action Agency of Delaware County (CAADC) and served/referred appropriately based upon their individual needs. All determinations are made on a case-by-case basis. To be considered a vulnerable adult, current documentation verifying the condition(s) that prohibit a shelter stay must be provided for CAADC to make a determination. In the event a placement needs to be made during the evening or weekend, vulnerable adults will be placed until the next business day.
- **Domestic Abuse Project** may have short-term placement for physically disabled victims of domestic violence.

SHELTER POLICIES FOR COUPLES

Shelter programs have varying policies regarding placement accommodations for couples. Most programs require that couples work together on a Family Service Plan. Below are brief descriptions of the policies at each shelter.

- **Salvation Army Warming Center:** Couples are accepted but must sleep separately.
- **Connect-by-Night:** Couples are accepted but must sleep separately.
- **Life Center of Eastern Delaware County:** Couples are accepted but must sleep separately.
- **Wesley House Community Corporation** and **Family Management Center:** These two shelters have accommodations for couples to reside in the same unit if they present as a couple and agree to a joint service plan.

Delaware County Continuum of Care EMERGENCY SHELTER REFERRAL FORM

Head of Household (HoH) Name: _____ Date: _____

Family Size - # Adults: _____ # Children: _____ Phone #: _____

Referring Agency: _____ Contact Person: _____

Phone: _____ Fax: _____ Email: _____

Family Member Name	Relation to HOH	DOB	Age	Gender	Soc. Sec. Number	Monthly Income	Income Source

Last Known Address: _____

Special Needs: Does HoH or any family member have any special needs/situations? Indicate who has them		
Substance Abuse	Physical Disability	Utility Arrears
Mental Health	Domestic Violence	Pending Lawsuit
Criminal History	CYS Involved	Pregnant
Take Medications	Ineligible for Section 8	SSI/SSDI Application
Other	Medical Conditions	Other

Reason for Homelessness – Describe	
Alternative Housing – Describe attempts to contact family members/friends or others to assist with housing	
Current Service Involvement– Describe	
Other Immediate Needs that should be addressed – Describe	

CE Agency Use Only

Referral Outcome - Circle	Diversion	Shelter Placement	Denied Shelter	Housing Counseling
Signature of CE Assessment Specialist			Date	
Supervisor Initials			Date	

Food Pantries



DIFAN

Delaware County
Interfaith Food Assistance Network

~ Nourishment for the body and well-being ~
Fighting hunger. Feeding hope. Nourishing communities.

Hours of Operation during COVID-19 Pandemic

Food Pantry	Phone Number	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
BERNARDINE CENTER 2625 W. 9th Street Chester	610 497-3225		4:00pm-5:00pm (2nd and 4th Tuesday only)	9:00am- 11:00am				
BETTER LIVING CENTER 501 Yarnall Street Chester	610 497-1082				11:00am- 1:00pm			
CHESTER EASTSIDE INC 301 E. 9th Street Chester	610 872-4812	11:00am- 12:45pm		11:00am- 12:45pm				
SALVATION ARMY 151 W. 15th Street Chester	610 874-4266			10:30am-1:30pm (2nd and 4th Wednesday only)				
ST. MARY'S EPISCOPAL CHURCH 7th & Edwards Streets Chester	610 874-8565				12:30pm- 2:00pm (closed during month of August)			
ST. PAUL'S CME CHURCH 1009 W. 3rd Street Chester	484 368-6228		10:00am- 2:00pm			12:00pm- 2:00pm		
TRUE VINE MISSIONARY CHURCH 701 Morton Avenue Chester	484 716-9798		10:30am- 11:30am		10:30am- 11:30am			

Food Pantry	Phone Number	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
ST. MARK'S UNITED METHODIST CHURCH 2220 S. Sproul Road Broomall	610 325-0130		9:00am-11:00am (every Tuesday) 6:00pm-7:30pm (3rd Tuesday only)					
BVM / SOCIETY OF ST.VINCENT DE PAUL 1101 Main Street Darby	484 497-8998	9:30am- 11:00am						
MEDIA FOOD CENTER FIRST UNITED METHODIST CHURCH 350 W. State Street Media	610 566-3172				7:00pm- 8:00pm			1:00pm-2:00pm (2nd and 4th Sunday only)
LOAVES & FISHES 703 Lincoln Avenue Prospect Park	610 532-9000		10:30am- 1:00pm		1:00pm- 4:00pm			
MT. ZION C.M.E. CHURCH 701 Felton Avenue Sharon Hill	610 620-8133						10:00am- 12:00pm	
NEIGHBOR TO NEIGHBOR 814 Clifton Avenue Sharon Hill	610 461-8140				6:00pm- 8:00pm			
UPLAND BAPTIST CHURCH 325 Main Street Upland	610 874-7474			9:00am - 10:00am				
THE FOUNDRY CHURCH 25 Cedar Road Wallingford	484 326-5362		6:00pm- 8:00pm					

Warm Meals

Find a warm meal in your community. Some may require a referral.

The Bernardine Center
Chester, PA
610-497-3225

Monday, Tuesday & Thursday, 10:00 am - 12:00 noon

CityTeam Ministries
Chester, PA
610-872-6865

Dinner - Monday - Sunday, 5:00 pm - 5:45 pm
Fresh Produce & Baked Goods - Monday - Friday, 1:30 pm - 4:00 pm

Community Outreach Project
(Located at the Life Center of Eastern Delaware Valley)
Upper Darby, PA
610-734-5770

Daily, 7:00 pm - 8:00 pm

Cokesbury United Methodist Church
Marcus Hook, PA
610-485-1645

Sunday Supper, 1st Sunday of the month, 5:00 pm - 7:00 pm

Salvation Army
Chester, PA
610-874-4266

Lunch - Monday - Friday, 12:00 noon

Salvation Army
Darby, PA
610-583-3720

Lunch - Tuesday - Friday, 12:00 noon - 12:30 pm

St. Daniel's United Methodist Church
Chester, PA
610-876-8152

Tuesday, 11:00 am - 12:30 pm

True Vine Missionary Full Gospel Baptist Church
Chester, PA
610-490-4005

Thursday, 12:00 noon - 1:00 pm

Home Delivered Meals

Some may qualify for nutritious meals to be delivered to their home. Assessment of need and referral needed.

Delaware County Office of Services for the Aging
Eddystone, PA
610-490-1300

For homebound seniors over 60 years of age. Call to apply.

Metropolitan Area Neighborhood Nutrition Alliance (MANNA)
Philadelphia, PA
1-866-626-6209

For individuals at acute nutritional risk due to life-threatening illness. Referral required. Call for more information.

To learn more about nutrition, stretching your food dollars and cooking nutritious meals.

Call Penn State Nutrition Links 610-690-2655



Community Food and Nutrition Programs in Delaware County

If you are in need of food, someone is there to help.

Money for Food

Participate in the Supplemental Nutrition Assistance Program (SNAP), formerly called the Food Stamp Program. Visit www.compass.state.pa.us.

PA Department of Public Welfare
Harrisburg, PA
1-800-692-7462

Delaware County Assistance Office
Chester, PA
610-447-5500

Delaware County Assistance Office, District 2
Darby, PA
610-461-3800

Community Action Agency of Delaware County
Boothwyn, PA
610-874-8451

PathWays PA
Holmes, PA
610-543-5022

Help Reducing Grocery Bills

Self-Help & Resource Exchange (S.H.A.R.E.) Food Program
Philadelphia, PA
1-800-595-3663
Monthly food packages, worth approximately \$45, for only \$20 plus 2 hours of community services.

Fare & Square
9th and Trainer Street, Chester, PA
484-483-2500
Free membership to all with extra reward benefits available that can earn you store credit good on future purchases

Fresh Produce

More does matter.

Fresh for All Program
1-800-319-3663
Philabundance puts fresh produce into the hands of those in need at the following locations:

Christ Lutheran Church
7240 Walnut Street
Upper Darby, PA 19082
Friday 9:30 am - 10:30 am

Baby Cupboard

Need of some assistance with your new baby? Some community programs may be able to help you with baby foods, diapers, formula or clothing for your baby.

The Bernardine Center
Chester, PA
610-497-3225

Thursday, 1:00 pm - 3:00 pm

Catholic Social Services
Chester, PA
610-876-7101

For parents participating in their parenting classes.

CityTeam Ministries
Chester, PA
610-872-6865

Wednesday, 1:00 pm - 4:00 pm &

Thursday, 10:00 am - 11:30 am

Delaware County MOMobile
Upper Darby, PA
610-713-0570

Call to make arrangements. May assist with connecting to programs that help with baby supplies.

Child Nutrition Programs

Many programs help to improve the health of children by providing nutritious foods and/or nutrition information.

National School Breakfast and Lunch Programs
Contact your child's school food service director.

Nutritional Development Services
Philadelphia, PA
1-800-311-2727

Free and reduced price meals and snacks for children at schools, child care sites, summer programs & shelters.

Women, Infants & Children (WIC) Program
All of Delaware County
610-497-7660

Food vouchers & nutrition education for pregnant women, postpartum women, infants & children up to age five.

PA Farmers' Market Program

Checks for Pennsylvania-grown fruits and vegetables.

Women, Infants & Children (WIC) Program
All of Delaware County
610-497-7660

Contact your local WIC office for eligibility.

Delaware County Office of Services for the Aging (COSA)
610-490-1300

For seniors 60 years of age or older by December 31st of the program year that meet the income eligibility guidelines.



Provided by Delaware County WIC Program 610-497-7660

This institution is an equal opportunity provider.

Pennsylvania WIC is funded by the United States Department of Agriculture.

D28 10/15

Local Food Resources

Emergency Food

Many churches and community groups offer food to those in need either at a food center, food pantry or cupboard. Some may require a referral.

The Bernardine Center

Chester, PA
2nd and 4th Tuesday of the month,
4:00 pm - 5:00 pm & Wednesday 9:00 am - 11:00 am
No cupboard the 5th Wednesday of month.

610-497-3225

Catholic Social Services

Martha's Choice Marketplace

Chester, PA
Wednesdays, 10:00 AM - 11:00 AM

610-876-7101

Chester East Side Ministries

St. Paul's Episcopal Church
Chester, PA

Monday & Wednesday, 11:00 am - 12:45 pm

610-872-4812

Christ Tabernacle Church

Morton, PA

2nd & 4th Saturday of the month, 10:00 am - 12:00 noon

610-328-2330

Church of the Nazarene

Collingdale, PA

Thursday, 6:30 pm - 8:00 pm

610-583-7845

CityTeam Ministries

Chester, PA

Wednesday & Friday, 1:30 pm - 4:00 pm

610-872-6865

Cokesbury United Methodist Church

Marcus Hook, PA

3rd Wednesday of the month, 10:00 am - 12:00 noon

610-485-1645

First United Methodist Church

Media, PA

Thursday, 7:00 pm - 8:00 pm & the 2nd & 4th Saturday
of the Month, 10:00 am - 11:00 am

610-566-3172

God's House of Glory

Chester, PA

Thursday, 5:00 pm - 6:00 pm Call to make arrangements.

610-876-7764

God's House of Prayer and Repair

Chester, PA

610-494-7137

Call to make arrangements.

Lansdowne Presbyterian Church

(For the Southeast Delco School District)

Lansdowne, PA

Monday & Wednesday, 4:00 pm - 6:00 pm. Call to make arrangements.

610-622-0800

Loaves and Fishes Food Pantry

Prospect Park, PA

Tuesday, 10:30 am - 1:00 pm & Thursday, 1:00 pm - 4:00 pm

610-532-9000

Mt. Zion CME Church

Sharon Hill, PA

Saturday, 10:00 am - 12:00 noon

610-583-1932

Neighbor to Neighbor CDC

(Partnered with First African Baptist Church)

Sharon Hill, PA

Thursday, 6:00 pm - 8:00 pm

610-461-8140

New Jerusalem Food Center

Chester, PA

2nd & 4th Tuesday of the month, 10:00 am - 11:00 am

610-818-5203

Salvation Army

Chester, PA

2nd & 4th Wednesday, 1:00 pm - 3:00 pm

610-874-4266

Salvation Army

Darby, PA

By appointment only.

610-583-3720

St. Daniel's United Methodist Church

Chester, PA

Tuesday, 11:00 am - 12:30 pm

610-876-8152

St. Katharine Drexel

Chester, PA

Tuesday & Thursday, 12:00 pm - 2:00 pm

484-490-5079

St. Mark's United Methodist Church

Broomall, PA

Every Tuesday 9:00 am - 10:45 am & Third Tuesday, 6:00 pm - 7:30 pm

610-325-0130

St. Mary's Episcopal Church

610-874-8565

Chester, PA

Tuesday, 10:00 am-12:00 noon (fruits & vegetables only)

Friday, 12:00 noon - 2:00 pm (groceries)

St. Paul's CME Church

Chester, PA

Friday, 10:00 am - 12:00 noon

Fresh fruits and vegetables - Friday, 12:00 noon - 2:00 pm

610-874-9966

St. Vincent DePaul/

B.V.M. Food Cupboard

Darby, PA

Monday & Thursday, 9:30 am - 11:00 am

484-497-8998

The Foundary Church

The Giving Garden Pantry & Garden

Wallingford, PA

Friday, 4:00 pm - 6:00 pm or by appointment

610-986-3211

Thomas M. Thomas Memorial

Presbyterian Church

Chester, PA

Thursday, 11:30 am - 12:30 pm

610-874-3424

True Vine Missionary Full

Gospel Baptist Church

Chester, PA

Tuesday & Thursday, 11:00 am - 1:00 pm

610-490-4005

Upland Baptist Church

Upland, PA

Wednesday, 9:00 am - 10:00 am

610-874-7474

Upper Darby Food Center

(Located in the Bethel Baptist Church)

Upper Darby, PA

Monday, Tuesday, Thursday & Friday, 10:00 am - 12:15 pm

610-853-2481

USDA National Hunger Hotline

1-866-3-HUNGRY(486479)

Early Intervention

The Early Intervention Process

If your child is between the ages of 0-3, they are automatically serviced by the Delaware County Office Of Early Intervention.

The phone number is 610 713 2406 .

The fax number is 610 713 2513.

The email address is humanservice@delcohsa.org

When your child turns 3 years of age, and they live in Delaware County, they are serviced by the Delaware County Intermediate Unit (DCIU).

The phone number is 610 938 2830 extension 6502

The email address is humanservice@delcohsa.org

When your child turns 3 years of age , and they live in Chester Upland, they are serviced by Elwyn Chester S.E.E.D.S 3-5 year old program.

The phone number is 610 872 4590.

The fax number is 610 872 4594.



Delaware County Department of Human Services

- Child & Adolescents
- Young Adults
- Adults
- Intellectual & Dev. Disabilities
- Individual & Community Resources
- Cont...



Office of Early Intervention

Deputy Administrator: Aleasha Redden-Revell

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Transition Age
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Who We Are

The Office of Early Intervention provides evidence based supports & services to infants/toddlers & their families when children are experiencing a developmental delay or have a diagnosis that results in developmental delay. The support services are at no cost to eligible infants/toddlers & their families. The Office of Early Intervention is part of a statewide Early Intervention system under the direction of the state Bureau of Early Intervention, Office of Child Development Early Learning.

What We Do

The Office of Early Intervention supports and services are provided within the typical routines & activities of the family using a home-based coaching model and consultation provided by a team of professionals. We provide services for children from birth to 3 years of age.

The supports and services are individualized based upon the priorities and outcomes identified by the family. Children learn from everyday interactions with familiar people, places, experiences, and routines.

Early Intervention can help families recognize how to do this.

What We Provide

Early Intervention provides Screening, Evaluation & Assessment to determine eligibility and when eligible for Early Intervention, infants/toddlers and families in collaboration with professionals develop an individualized family service plan (IFSP) that outlines the family's concerns, priorities, and child's interests and activities. Supports and resources are identified to assist the family in enhancing their child's learning & development.

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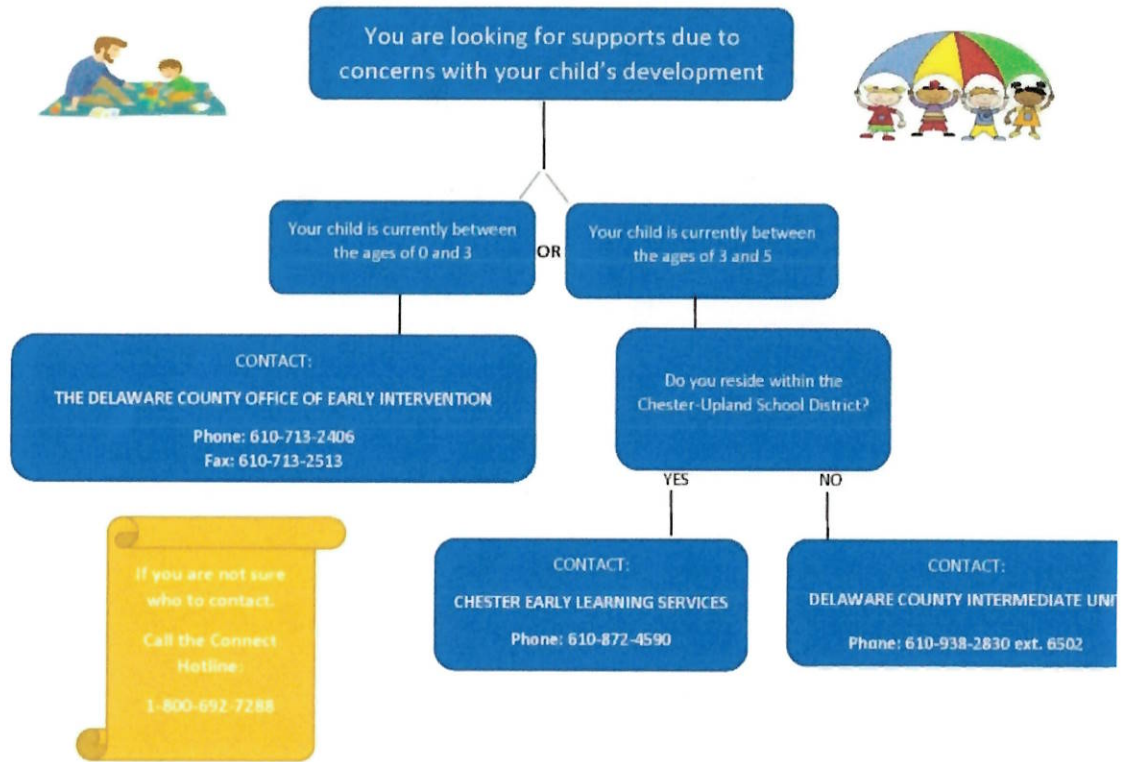
Opportunities

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DISCLAIMER: we are not responsible for any errors from using the Google Translate feature.

DID YOU KNOW...

There are **3** different Early Intervention Offices in Delaware County



If you are not sure who to contact, Call the Connect Hotline: 1-800-692-7288

Early Intervention Preschool Programs Ages 3-5 years old

[Delaware County Intermediate Unit \(DCIU\)](#)

How to Contact

Call the Office of Early Intervention intake line: 610-713-2406.

Email: humanservices@delcohsa.org

[County Holiday Calendar](#)

Current Events

- [Lead Paint Removal \(English & Spanish\)](#)
- Delaware County Lead Poisoning Prevention Coalition - Vice Chair Dr. Monica Taylor joined members of the Delaware County Lead Poisoning Prevention Coalition and local legislators to announce a new grant to help families protect their children by getting toxic lead paint out of their homes. Delaware County was awarded a \$1 million grant from the federal Office of Housing and Urban Development (HUD) to conduct lead remediation in low-income homes: pregnant women or children under the age of six. Combined with existing funds administered by the Community Action Agency in Delaware County, the county has approximately \$2 million to help families and landlords that low-income families get the lead out of homes. In Delaware County, over 300 babies and children are poisoned each year.

every year and 80% of homes are likely to have lead-based paint. Being exposed to lead-based paint can cause memory loss, anemia and kidney dysfunction. Since a child's brain is still developing, lead can cause intellectual disability. Symptoms may include behavior problems, low IQ, hearing problems, short and long-term learning disabilities and growth delays. The single best way to prevent childhood lead poisoning is to make sure older homes with children and babies under the age of six are lead-safe. The grants will allow Delaware County to help landlords take the necessary steps to keep children safe.

More details, including how to apply for the grant can be found here:

<https://www.delcopa.gov/publicrelations/releases/2020/leadpaint.html>



- [Lead Poisoned Child Information](#)
- [Delaware County Lead Resource Directory](#)
- [Delaware County Lead Testing Information](#)

Resources & Helpful Links

Parent to Parent of Pennsylvania: www.parenttoparent.org

Early Intervention Technical Assistance: <http://www.eita-pa.org/>

Pennsylvania Department of Education Technical Training & Assistance Network: www.pattan.net

Department of Public Welfare: <http://www.pa.gov/>

[Facts for Families](#)

The logo for Early Learning GPS is enclosed in a dark blue border. At the top, there are five navigation buttons: 'Your Child's Brain' (orange), 'Your Child's Development' (blue), 'You and Your Child' (green), 'When Your Child Is Not With You' (purple), and 'View My Map' (light blue). Below the buttons, the title 'Early Learning GPS' is written in large, bold, blue letters. To the left of the title, the text 'Setting the right course for your child's success in kindergarten and beyond!' is displayed in blue. To the right is a colorful cartoon illustration of a family: a mother with long brown hair, a father with short brown hair, a young girl with blonde hair, and a baby. Below the illustration, the words 'Infant Toddler Preschooler' are written in yellow and green. At the bottom, the website address 'www.earlylearninggps.com' is shown in blue, followed by the copyright notice '© 2015 Pennsylvania's Promise for Children' in small black text.

Career Opportunities

Visit www.employment.pa.gov, click on Open Jobs to view available positions or register to take a test. For Civil Serv employment information contact Philadelphia office 215-560-2253.

If you are interested in a merit-covered position, such as a County Caseworker—Children and Youth or County Casev —Mental Health/Intellectual Disabilities, you will need to apply through www.employment.pa.gov rather than through county office. This is a two-part process which will require you to take an exam to receive a score which you will then to apply for vacancies of interest. Please visit the [County Caseworker tutorial](#) for further instruction on the applicatio process.

Contact Human Services Personnel at 610-891-4951 or 610-891-4417 with questions.

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Overview

Elwyn's Early Childhood Services has contracted with the Pennsylvania State Department of Education to provide preschool special education to eligible young children in the Chester-Upland School District school district area. This program is referred to as Special Education for Early Developmental Success (SEEDS). Chester SEEDS provides free, appropriate public special education services (FAPE) for eligible children 3 to 5 years of age living in the Chester-Upland area of Delaware County. Chester SEEDS coordinates preschool special education services, performs multi-disciplinary evaluations, and provides and/contracts for ongoing preschool special education services. Children are served in the least restrictive environment possible to meet their educational and developmental needs. Locations can include the child's home, Head Start, early childhood programs, or a center-based early intervention program. Services include special instruction, occupational therapy, speech therapy, physical therapy or any combination of these.

Chester SEEDS is dedicated to quality programming for eligible children and works to address issues related to young children. It ensures compliance with Federal and State education law. Chester SEEDS also works to ensure fiscal responsibility, develop policies and procedures at the local level, and mediate problems that interfere with families gaining access to service.

Our Commitment

Chester SEEDS is based on a family centered model. Our program focuses on the concerns, priorities, and resources of the family and the individual strengths and needs of the child. It takes into consideration the crucial, constant role that the family plays in a child's life. Families are treated as valuable partners and are encouraged to participate at all stages of decision making. The family and the special education staff work together as a team to plan an Individualized Education Program (IEP) that will address the child's educational needs. Chester SEEDS programs and services are based on best practices of early childhood education and development, special education, and interagency collaboration. Families and professionals work together to create a framework for successful learning throughout a child's life.

Contact Us

Chester SEEDS: 610-872-4590

seeds.elwyn.org

Program Services

Children grow and learn at different rates. Children between the ages of 3 and 5 who do not meet developmental targets may be eligible for preschool special education to help maximize their potential for learning. The services provided are based upon the individual needs of each child and are provided in the least restrictive environment (LRE) appropriate to meet those needs. The Chester SEEDS staff consults with parents and service providers throughout the process.

Free Appropriate Public Education (FAPE) can be provided in a variety of settings, including:

- day care center
- preschool
- Head Start
- child's home
- other community setting
- early intervention center, including Autistic support class, vision support class, hearing support class, early intervention in specialized classes, early intervention with opportunities for Integration with typically developing peers, medically fragile class, or approved private school.

The services each child receives are documented in an Individual Education Plan and may include any or all of the following:

- speech and language therapy
- special instruction
- occupational therapy
- physical therapy
- vision and hearing services
- identified family services
- other services, as necessary

Chester SEEDS administrative offices are located on the 3rd Floor of 419 Avenue of the States in the newly renovated Crozer Building. This is one block north of City Hall and directly across from the Old Court House. Administrative offices include the multidisciplinary evaluation teams, service coordination, administrative and support staff, as well as the community-based service teams.

Elwyn - Chester SEEDS
419 Avenue of the States, 3rd floor
Chester, PA 19013

Phone: 610-872-4590
Fax: 610-872-4594

seeds.elwyn.org

ELWYN EARLY LEARNING SERVICES

419 Avenue of the States, 3rd Floor
 Chester, PA 19013
 610.872.4590 (phone) 610.872.4594 (fax)

REFERRAL FORM—INCLUDING SIGNED PERMISSION TO REFER
 (To be used by community agencies, daycares/preschools, medical personnel)

Date of Referral	
Name of Child	Date of Birth
Name of Parent/Legal Guardian	Address (street, city, state, zip)
Telephone # of Parent/Legal Guardian	Secondary Telephone Number
Name of Referring Agency/School	Contact Person and Telephone # of Referring Agency
Reason for Referral (please check all that apply) <input type="checkbox"/> Cognitive Concerns <input type="checkbox"/> Communication/Language Concerns <input type="checkbox"/> Speech/Articulation Concerns <input type="checkbox"/> Fine/Gross Motor Concerns <input type="checkbox"/> Personal/Social Concerns <input type="checkbox"/> Other _____ (please explain)	
Parent/Legal Guardian's native language or other primary mode of communication, if other than English. Please specify: 	

Parent/Legal Guardian, please check one box below:

I hereby give my permission to _____ (name of referral source) to release the above information to Elwyn Early Learning Services for a possible screening and/or evaluation. **(**You will be asked to sign a Permission to Evaluate by Early Intervention before an evaluation is done on your child)**

I do **NOT** give permission to _____ (name of referral source) to release the above information to Elwyn Early Learning Services for a possible screening and/or evaluation.

 Signature of Parent/Legal Guardian

 Date

 Signature of Referring Agency Representative

 Date

*****IN ORDER TO BE PROCESSED, PARENT/LEGAL GUARDIAN MUST BE INFORMED OF REFERRAL, GIVE PERMISSION AND SIGN THE REFERRAL FORM.**

*****PLEASE FAX COMPLETED REFERRAL FORM TO ELWYN EARLY LEARNING SERVICES AT 610.872.4590**



Delaware County Department of Human Services

Child & Adolescents Young Adults Adults Intellectual & Dev. Disabilities Individual & Community Resources Conti



Delaware County Intermediate Unit (DCIU)

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Preschool Special Education is designed to help children with special needs before they enter Kindergarten.

- Free screening and developmental assessments for children whose families, pediatricians, or others have conc
- A multidisciplinary team of certified/licensed early interventionists assesses each child's learning strengths and needs and makes recommendations about eligibility for special education programming
- An IEP (Individualized Education Plan) is developed for children found to be eligible for special education servi

Services

Preschool children can receive many types of services if they have an identified disability, or a developmental delay i least one of the following areas of development:

- communication
- motor
- cognition
- social/emotional
- adaptive

The IEP developed for each child includes services tailored to meet individual needs. Services that could be provided include:

- special education instruction
- speech and language therapy
- occupational and/or physical therapy
- vision services
- hearing services
- audiological services
- psychological services and family training
- assistive technology
- transportation

DCIU's preschool special education services are free to eligible children who reside within Delaware County.

Contact

DCIU Preschool Special Education Department – 610-938-2830 ext. 6502 or 6503

[click here to email for more information](#)

Elwyn Chester Seeds Program (Chester residence only)

https://www.elwyn.org/wp-content/uploads/2015/10/Chester_SEEDS_fact_sheetFINAL.pdf

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Opportunities

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Mental Health Resources



Delaware County Department of Human Services

Child & Adolescents Young Adults Adults Intellectual & Dev. Disabilities Individual & Community Resources Cont...



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Office of Behavioral Health Division of Mental Health, Child & Adolescent Deputy Administrator: Donna Holiday

Who We Are

The Child and Adolescent Division oversees a wide range of services and programs for children, adolescents, and the families in Delaware County. These services and programs are delivered by a pool of provider agencies who have many years of experience working with children, adolescents, and families.

What We Do

The Child & Adolescent Mental Health division assures appropriate services are available for youth and their family w experiencing mental health challenges.

Services We Provide

We contract with agencies who provide an array of services and resources which are focused around trauma informed principles, recovery, resilience and self-determination. A few of the many services offered are High Fidelity Wraparound, Family Based Mental Health, Multisystemic Therapy, Outpatient Treatment, Blended Case Management and Mental Health Respite services.

How to Contact

Phone: 610-713-2365
Address: 20 S. 69th Street, 3rd Floor
Upper Darby, PA 19082
Hours: 8:30 AM – 4:30 PM
Email: humanservices@delcohsa.org

[County Holiday Calendar](#)

Crisis Services

Delaware County Crisis Connections Team (DCCCT)

Phone: 1-855-889-7827
Hours: 24 hours/day & 7 days/week

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Opportunities

Crozer Chester Medical Center- Mental Health Crisis Services

Phone: 610-447-7600
Address: 1 Medical Center Blvd
Chester, PA 19013
Hours: 24 hrs/day & 7 days/week

Mercy Fitzgerald Hospital Mental Health Crisis Services

Phone: 610-237-4210
Address: 1500 Lansdowne Avenue
Darby, PA 19023
Hours: 24 hrs/day & 7 days/week

Select Language ▼

How to Make a Referral

AIMER: we are not responsible for any errors from using the Google Translate feature.

Referrals are made by calling or visiting one of our two county Base Service Units or by contacting the Behavior Health Managed Care Organization, Magellan Behavioral Health.

- Crozer Chester Medical Center, Community Campus
302 W 15th Street Chester, PA
610-619-8700
- Merakey
800 Chester Pike Sharon Hill, PA
610-534-3636
- Magellan Behavioral Health, Member Services at **888-207-2911**

Resources and Helpful Links

[Delaware County Crisis Connections Team \(DCCCT\) website](#)

[Delaware County Crisis Connections Team \(DCCCT\) brochure](#)

[Warm Line 855-464-9342](#)

[Delaware County Mental Health Court brochure](#)

**PA Crisis Text Line – Text PA to 741741
Free, 24/7, Confidential**

[Click Here to View Flyer](#)

OBH Child and Adolescent Directory of Drug and Alcohol and Mental Health Services

[Delaware County Child and Adolescent MH & D&A Services Directory](#)

Magellan Behavioral Health of PA, Inc.

<http://magellanofpa.com/>

Transition Age Youth, Certified Peer Support (CPS)

Transition Age Youth (TAY) Certified Peer Support (CPS) program is now accepting referral in Delaware County.

What is a Peer Specialist?

Certified Peer Specialist are individuals with lived experience who are trained to share their own stories of recovery and resiliency. They engage and inspire youth to plan for what is important to them in their everyday life.

How can CPS benefit your youth?

With the key concepts of hope, personal responsibility, education, self-advocacy, and support, the CPS will work with young person in developing their own Individualized Service Plan (ISP) and Crisis-Plan. CPS will help the young person identify community resources, develop organizational skills for daily living, and help plan around social supports. With permission of the young person, CPS will work together with family members and natural/community/professional supports to advance and overcome obstacles and the societal stigmas that often come with the labels of serious mental illness or emotional disturbance. CPS meet Young People where they are most comfortable, in their home or community.

Here are the eligibility requirements:

- Young person must be between the ages of 14 and 26.
- Possess current medical assistance (MA) coverage or is MA eligible.
- Have the presence of a serious emotional disturbance and/ or mental health diagnosis that impacts their daily functioning.
- Or, have dual MH and mild ID/IDD including Autism
- Are willing to commit to meet 1-2 hours per week minimum.

[TAY CPS Info Sheet](#)

[DelCo OBH CPS Referral](#)

PA Member Handbook – September 2016

[PA Member Handbook](#)

For Delaware County HealthChoices Members, when a child / adolescent is prescribed for child / adolescent Mental Health Residential Treatment (MH RTF) or Community Host Home (CRR) by their treating Psychiatrist, please follow the steps below:

1. **What happens when there is a request for mental health residential treatment / community host home?**
 - a. A face to face psychiatric evaluation is done stating that RTF/CRR is medically necessary for an initial 60 days.
 - b. An interagency meeting (ITM) is facilitated by the provider recommending the level of care. The ITM is between the child/adolescent/family, provider, Magellan Behavioral Health (MBH), and Delaware County Office of Behavioral Health (OBH) representative (when available). Other agencies like school, Children & Youth Services (CYS), Juvenile Court & Probation (JPO), Office of Intellectual & Developmental Disabilities (OID) are included as appropriate.
 - i. For Delaware County, Jill Toale toalejg@magellanhealth.com / 215-504-3900 extension 63874 is MBH point of contact
 - ii. Once the ITM is complete, the provider is responsible for completing and submitting the MH RTF packet to MBH within 5 business days
2. **Who are the Delaware County representatives for ITMs (when available)?**
 - a. Christina Gordon- MH RTF/CRR Referrals for youth up to age 17 living at home (may have an Autism or Intellectual & Developmental Disability) 610-713-2483 / GordonC@delcohsa.org
 - b. Holly Fullmer- MH RTF/CRR Referrals for Transition Age youth ages 18-21 (may have an Autism or Intellectual Disability) 610-713-2475 / FullmerH@delcohsa.org
 - c. Vacant- MH RTF/CRR Referrals for youth involved in CYS or JPO 610-713-2479 / ThomasSF@delcohsa.org

A copy of the Delaware County MH RTF / CRR Referral Form and Office of Behavioral Health's Release Information (OBH ROI) Form are to be faxed to the appropriate County staff at 610-713-2371

DELCO MH RTF REFERRAL PDF FORM
OBH ROI FORM

3. How does a provider know what should be included in a MH RTF / CRR packet submission?

- a. Go to magellanofpa.com and click for 'For Providers' tab
- b. Click 'Provider Manual' under Communications
- c. Click Pennsylvania HealthChoices supplement – here you will find the forms
 - o Current psychiatric evaluation in Life Domain Format (completed within the last 60 days)
<https://www.magellanprovider.com/media/11963/lifedomainformat.pdf>
 - HealthChoices Treatment Authorization Cover Sheet
<https://www.magellanprovider.com/media/11971/tarcoversheet.pdf>
 - Proposed treatment plan for use in the requested service, signed by member/guardian
 - Plan of Care Summary (Appendix A)
<https://www.magellanprovider.com/media/11968/planofcaresummary.pdf>
 - ITM Sign In/Concurrence (Appendix A)
<https://www.magellanprovider.com/media/11962/isptsigninconcurrence.pdf>
 - ITM Meeting Notes
 - Attachment 8; Community-Based Mental Health Services – Alternatives to Residential Mental Health Form (Appendix A)
<https://www.magellanprovider.com/media/11957/alternativesresidentialmh.pdf>
 - Authorization to disclose protected health information for the guardian, children and youth services, juvenile probation, and all in network and out of network residential treatment facilities, as appropriate
<https://www.magellanprovider.com/media/11959/consenttoreleasephi.pdf>
 - Documentation of Third Party/Primary Insurance confirming eligibility for residential treatment benefits
 - Many children have a primary commercial insurance plan(s) that have MH RTF benefits. When this is the case, it is suggested that the team as a parallel process, complete all commercial requirements for referral while working on the child's secondary or at times tertiary HealthChoices (Medicaid) MH RTF process
 - If a child is determined to meet medical necessity by the secondary /tertiary Medicaid HealthChoices Insurance Company, Magellan Behavioral Health, and approved for an initial 30 days of MH RTF, the admission is the responsibility of the primary commercial plan
 - Once these primary commercial benefits for MH RTF are exhausted and if the MH RTF is an in-network provider for Magellan Behavioral Health or holds a PA Medicaid license, Magellan Behavioral Health will become the funder.

4. Where is the packet sent?

Fax the packet to the attention of Jill Toale of MBH- 866-667-7744

5. What happens if the MH RTF request has been denied?

Please see:

How to file a complaint or grievance for Magellan Behavioral Health of Pennsylvania HealthChoices members flyer

[How to file a complaint or grievance for Magellan Behavioral Health Of Pennsylvania HealthChoices members flyer](#)

Career Opportunities

Visit www.employment.pa.gov, click on Open Jobs to view available positions or register to take a test. For Civil Service employment information contact Philadelphia office 215-560-2253.

If you are interested in a merit-covered position, such as a County Caseworker—Children and Youth or County Caseworker—Mental Health/Intellectual Disabilities, you will need to apply through www.employment.pa.gov rather than through a county office. This is a two-part process which will require you to take an exam to receive a score which you will then use to apply for vacancies of interest. Please visit the [County Caseworker tutorial](#) for further instruction on the application process.

Contact Human Services Personnel at 610-891-4951 or 610-891-4417 with questions.

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484-454-8700 (tel:484-454-8700) | [Provider Resources \(https://cgrc.org/provider-resources/\)](https://cgrc.org/provider-resources/) | [Careers \(http://www.jobs.net/jobs/cgrc/en-us/\)](#)

[f \(https://www.facebook.com/ChildGuidanceResourceCenters\)](https://www.facebook.com/ChildGuidanceResourceCenters) [t \(https://twitter.com/CGRC\)](https://twitter.com/CGRC)
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[_ \(HTTPS://CGRC.ORG/\)](https://cgrc.org/) > [SERVICES \(HTTPS://CGRC.ORG/SERVICE/\)](https://cgrc.org/service/)

[Adult Services \(https://cgrc.org/service/adult-services/\)](https://cgrc.org/service/adult-services/)

Child Guidance offers Adult Services for anyone over the age of 21 in need of residential or social care. Our Adult Training Facility (ATF) provides structured recreational events for adults 21 years and older who need a safe and developmentally appropriate space to meet and interact with peers. Through various activities, individuals build social skills, develop long-lasting friendships, increase self-esteem ...

[Read More \(https://cgrc.org/service/adult-services/\)](https://cgrc.org/service/adult-services/)

[Applied Behavior Analysis Services](https://cgrc.org/service/appliedbehavioranalysis/)

ABA helps families find the dialogue to build relationships THE CHALLENGE Children experiencing developmental delays with no consistent method of communication can lash out and develop serious or regularly occurring problem behaviors. Children diagnosed with autism who cannot communicate can become so frustrated they act out and tantrum. Caregivers can struggle for years to help these children. THE SOLUTION Our ...

[Read More](https://cgrc.org/service/appliedbehavioranalysis/)

[Alcohol Tobacco and Other Drug Prevention Services](https://cgrc.org/service/prevention/)

What does a prevention program do? Prevention is the action of stopping something before happening or arising. Alcohol Tobacco and other Drug Prevention stops drug use before it happens. It is designed to help people to act first rather than mediate after the fact. The focus of prevention is to reduce risks and strengthen protective factors. Prevention helps people develop ...

[Read More](https://cgrc.org/service/prevention/)

[Behavioral Health Rehabilitation Services](https://cgrc.org/service/behavioral-health-rehabilitation-services/)

Parenting can be one of the most difficult tasks we ever face. When you, like many other parents, are faced with raising a child with developmental or behavioral challenges, your job is even harder. You may experience more family disruption, less fulfillment, and often a feeling like you just don't have the emotional strength to remain optimistic when positive change ...

[Read More](https://cgrc.org/service/behavioral-health-rehabilitation-services/)

1 2 3 ... 5

(<https://cgrc.org/service/behavioral-health-rehabilitation-services/>)

Search Our Services

What is your child's age? ▼

Where are you located? ▼

What is your biggest challenge? ▼

Find a service

Upcoming Events:

Nothing from October 1, 2020 to November 1, 2020.

Newsletter Sign-Up

Name

Email Address

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Services

▶ [Adult Services](https://cgrc.org/service/adult-services/) (https://cgrc.org/service/adult-services/)

▶ [Alcohol Tobacco and Other Drug Prevention Services](https://cgrc.org/service/prevention/) (https://cgrc.org/service/prevention/)

▶ [Applied Behavioral Analysis](https://cgrc.org/service/behavioral-analysis/) (https://cgrc.org/service/behavioral-analysis/)

▶ [Behavioral Health Rehabilitation Services](https://cgrc.org/service/rehabilitation/) (https://cgrc.org/service/rehabilitation-services/)

- ▶ [Blended Case Management](https://cgrc.org/service/blend-ed-case-management/) (https://cgrc.org/service/blend-ed-case-management/)
- ▶ [Counseling Services and Medication Management](https://cgrc.org/service/counseling-services-medication-management/) (https://cgrc.org/service/counseling-services-medication-management/)
- ▶ [Elementary School](https://cgrc.org/service/elementary-school/) (https://cgrc.org/service/elementary-school/)
- ▶ [Extended Assessment Services](https://cgrc.org/service/extended-assessment-services/) (https://cgrc.org/service/extended-assessment-services/)
- ▶ [Family-Based Services](https://cgrc.org/service/family-based-services/) (https://cgrc.org/service/family-based-services/)
- ▶ [The Incredible Years](https://cgrc.org/service/the-incredible-years/) (https://cgrc.org/service/the-incredible-years/)
- ▶ [Multi-Systemic Therapy](https://cgrc.org/service/multi-systemic-therapy/) (https://cgrc.org/service/multi-systemic-therapy/)
- ▶ [Parent-Child Interaction Therapy](https://cgrc.org/service/parent-child-interaction-therapy/) (https://cgrc.org/service/parent-child-interaction-therapy/)
- ▶ [Pivotal Response Treatment](https://cgrc.org/service/pivotal-response-treatment/) (https://cgrc.org/service/pivotal-response-treatment/)
- ▶ [School-Based Counseling Services](https://cgrc.org/service/school-based-counseling-services/) (https://cgrc.org/service/school-based-counseling-services/)
- ▶ [Teen Care Drug and Alcohol Program](https://cgrc.org/service/teen-care-drug-and-alcohol-program/) (https://cgrc.org/service/teen-care-drug-and-alcohol-program/)
- ▶ [Truancy Prevention Partnership](https://cgrc.org/service/truancy-and-delinquency-prevention-partnership/) (https://cgrc.org/service/truancy-and-delinquency-prevention-partnership/)

About CGRC

- ▶ [Our Mission](https://cgrc.org/about-us/our-mission/) (https://cgrc.org/about-us/our-mission/)
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- ▶ [Annual Report](https://cgrc.org/about-us/annual-report/) (https://cgrc.org/about-us/annual-report/)
- ▶ [Privacy Practice](https://cgrc.org/wp-content/uploads/2015/09/Notice-of-Privacy-Practices-07012013.pdf) (https://cgrc.org/wp-content/uploads/2015/09/Notice-of-Privacy-Practices-07012013.pdf)
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- ▶ [Careers](http://www.jobs.net/jobs/cgrc/en-us/) (http://www.jobs.net/jobs/cgrc/en-us/)
- ▶ [Child Guidance on Facebook](https://www.facebook.com/ChildGuidanceResourceCenters/) (https://www.facebook.com/ChildGuidanceResourceCenters/)
- ▶ [Child Guidance on Twitter](https://twitter.com/CGRC/) (https://twitter.com/CGRC/)

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 [484-454-8700](tel:+844548700) (tel:+844548700)

[Email CGRC](#)



<https://www.facebook.com/ChildGuidanceResourceCenters> (<https://twitter.com/CGRC>).



<https://plus.google.com/115119262558107917730/posts>.

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**Afraid?
Overwhelmed?
Losing Control?**

Need mental health assistance for yourself or someone else? From Charlotte Ford to Ferguson, Sam Haskins to Marcus Hook, we'll come to you, wherever you are.

Delaware County
Crisis
CONNECTIONS TEAM
24/7/365



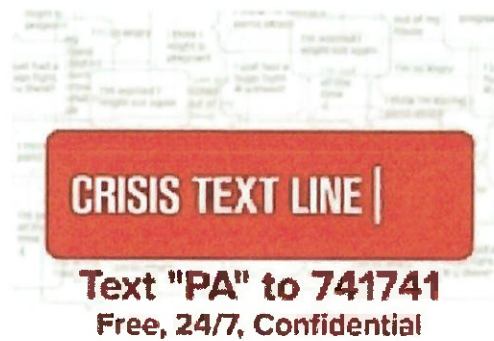
Quality provided by: (800) 442-2044, 24/7/365
www.delawarecountyconnections.org

Get help wherever you are:
1.855.889.7827



NATIONAL
SUICIDE
PREVENTION
LIFELINE™
1-800-273-TALK

  **Veterans
Crisis Line**
1-800-273-8255 PRESS 1



Struggling and in need of support?

Help is available.

**Connect with a trained and caring
Crisis Counselor through
Crisis Text Line.**



Delaware County Crisis Connections Team (DCCCT)

Delaware County residents have access to integrated Behavioral Health Crisis Services through the Delaware County Crisis Connections Team (DCCCT), a service of the non-profit Elwyn in collaboration with the Delaware County Office of Behavioral Health and Magellan Behavioral Health of Pennsylvania, Inc. DCCCT was established to enhance Delaware County's crisis service system for individuals throughout the county who struggle with emotional and mental health challenges. The network of services includes a peer-operated Warm Line and Mobile Crisis Service capable of responding to mental health crises in the community. The DCCCT Warm Line (855.464.9342) is a phone helpline that uses Certified Peer Specialist to provide support to individuals who struggle with emotional and mental health challenges. The DCCCT Mobile Crisis Service (1.855.889.7827) is a trained crisis response team available 24 hours a day, seven days a week to provide on-site mobile crisis assessment, intervention and/or referral services in the individual's natural environment. Culturally diverse teams, working in cooperation with the Delaware County Office of Behavioral Health, are dispatched from Elwyn's centrally located Media campus to respond to a mental health crisis anywhere in the county. For more information on the program or to schedule a presentation, please contact our director, John Muehsam, at 610-891-2173 or muehsamjo@elwyn.org

Don't Wait for Help Call Now!

If you or someone you know needs immediate help, please contact the resources below.



Crozer Chester Crisis Center
(610) 447-7600

 **Mercy Fitzgerald Hospital**
A member of Mercy Health System

Mercy Fitzgerald Crisis Center
(610) 237-4210

DCCCT Mobile Crisis Service
1-855-889-7827

**The first transgender
suicide hotline is now
up and running in the
U.S. You can reach
Trans Lifeline at
877-565-8860.**

Trans Lifeline is a national trans-led organization dedicated to improving the quality of trans lives by responding to the critical needs of our community with direct service, material support, advocacy, and education. Our vision is to fight the epidemic of trans suicide and improve overall life-outcomes of trans people by facilitating justice-oriented, collective community aid.

MENU

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Task Force Blog

- Building Bridges, Breaking Barriers: A Multi-System Training
- 2020 SUICIDE PREVENTION NIGHT AT THE PHILLIES
- PreventSuicidePA Fundraiser

Make a Contribution

Donate



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Utility Resources



Visit [coronavirus.gov](https://www.coronavirus.gov) for the latest Coronavirus Disease (COVID-19) updates.
View [ACF COVID-19 Responses and Resources](#)

OFFICE OF COMMUNITY SERVICES

An Office of the Administration for Children & Families

LIHEAP Home

About

Laws and Regulations

Policy and Guidance

Reports to Congress

Home Energy Notebooks

Grantee Resources

LIHEAP Clearinghouse

Special Topics

Training Resources

Contacts

About LIHEAP

The Low Income Home Energy Assistance Program (LIHEAP) helps keep families safe and healthy through initiatives that assist families with energy costs. We provide federally funded assistance in managing costs associated with:

- Home energy bills
- Energy crises
- Weatherization and energy-related minor home repairs



LIHEAP can help you stay warm in the winter and cool in the summer through programs that reduce the risk of health and safety problems that arise from unsafe heating and cooling practices.

LIHEAP Fact Sheet (<https://www.acf.hhs.gov/ocs/resource/liheap-fact-sheet-0>)

Contact Us:

Low Income Home Energy Assistance Program
HHS, Administration For Children and Families
Office of Community Services, Division of Energy Assistance
Mary E. Switzer Building, 5th Floor West
330 C Street, SW
Washington, D.C. 20201

Phone Number: (202) 401-9351

Fax Number: (202) 401-5661

Staff Contacts (<https://www.acf.hhs.gov/programs/ocs/resource/division-of-energy-assistance-federal-staff>), Division of Energy Assistance

Looking for help with your home energy bills? Check out our **Frequently Asked Questions**

(<https://www.acf.hhs.gov/programs/ocs/resource/consumer-frequently-asked-questions#Q11>)(FAQs) to learn more.

Listen (https://app.readspeaker.com/cgi-bin/rsent?customerid=7596&lang=en_us&readid=main&uri=https%3A%2F%2Fwww.acf.hhs.gov%2Focs%2Fprograms%2Fliheap%2Fabout)

Last Reviewed: March 29, 2017

Community Action Agency of Delaware County, Inc. (CAADC)

CAADC - Supportive Services for Veteran Families (SSVF)

Provides a range of financial and supportive services to very low-income veterans and their families residing in or transitioning to permanent housing. Assistance can include help with rent, mortgage, or utility payments.

Address:

1414 Meeting House
Boothwyn, PA 19061

Eligibility: After reviewing your application and all back-up documentation, you will be notified of whether you are eligible to receive assistance. The process may take 2-3 weeks, depending on the type of assistance for which you applied.

Hours: Monday through Friday 9:00 am to 3:00 pm

Website:

Intake Procedure: To apply for emergency housing, you will need to visit our Boothwyn Office located at 1414 Meetinghouse Road, Boothwyn, PA 19061 between the hours of 9:00 AM-3:00 PM Monday through Friday. No appointment is necessary but it is best to call first so that you have any necessary documentation with you. The number to the Boothwyn Office is 610-874-8451. All applications for assistance programs are distributed at our Boothwyn Office located at 1414 Meetinghouse Road, Boothwyn, PA 19061. It is advised that you call this office before coming in to fill out an application as you will need to bring several types of documentation in order to complete the application process.

Languages Spoken: English

Services:

Electric Service Payment Assistance * Veterans
Gas Service Payment Assistance * Veterans
Heating Fuel Payment Assistance * Veterans
Rent Payment Assistance * Veterans
Rental Deposit Assistance * Veterans
Temporary Financial Assistance * Veterans
Utility Deposit Assistance * Veterans
Water Service Payment Assistance * Veterans

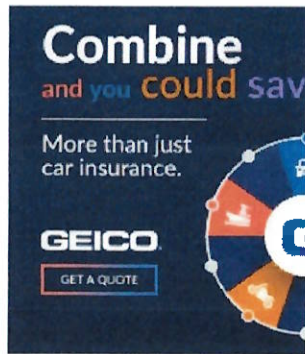
Other Services Offered At This Location:

SERVICES - CAADC - Building Trades Training Program
SERVICES - CAADC - Emergency Shelter at Family Management Center
SERVICES - CAADC - Homeowners Assistance - Renovations and Energy Efficiency
SERVICES - CAADC - Rental Assistance
SERVICES - CAADC - Rental Housing
SERVICES - CAADC - Transitional Housing and Rapid Re-Housing
SERVICES - CAADC - Water Conservation Measures

SERVICES - Community Action Agency of Delaware County - Case Management
SERVICES - Community Action Agency of Delaware County - Emergency Shelter
SERVICES - Community Action Agency of Delaware County - Energy Education
SERVICES - Community Action Agency of Delaware County - Financial Literacy Counseling
SERVICES - Community Action Agency of Delaware County - Food Assistance
SERVICES - Community Action Agency of Delaware County - Fuel Assistance
SERVICES - Community Action Agency of Delaware County - Helping Hand Program
SERVICES - Community Action Agency of Delaware County - Home Ownership Program
SERVICES - Community Action Agency of Delaware County - Housing Information & Referral Assistance
SERVICES - Community Action Agency of Delaware County - Lead-Based Paint Program
SERVICES - Community Action Agency of Delaware County - Money Smarts Program
SERVICES - Community Action Agency of Delaware County - Temporary Shelter Program
SERVICES - Community Action Agency of Delaware County - Transportation Assistance
SERVICES - Community Action Agency of Delaware County - Welfare to Work Programs
SERVICES - Pharmacy Technician Training Program

* The community resource directory information is up to date to the best of our knowledge. However, you should always call the provider to confirm this information and make an appointment. Be sure to confirm payment information with the provider, if payment is required. Pennsylvania 211 does not rate, recommend or endorse any agency. We simply provide information as a public service.

Community Resources



Office of Adult Services of Delaware County works with community service agencies to administer various resources. One key offering is the Homeless Services Coalition, which is for those facing eviction and the homeless. What may be offered includes loans or financial aid as a form of emergency rent help, utility bill assistance, or security deposits. Other aid includes case management, shelter and transitional housing. Free food, clothing, and other support is offered too. 20 S 69th St., Upper Darby, Pennsylvania, 19082, dial

(610) 713-2115.

Veterans Multi-Service and Education Center offers the Supportive Service for Veteran Families (SSVF) in Delaware County. Aid is for very low-income Veterans and their families, and the program will help them access permanent housing.

Financial assistance or grants from SSVF can help with mortgage payments, back rent or utility expenses. Government support will provide financial support to move into a new home, and this may include rental and utility security deposits, or first month's payment. Other assistance in Delaware County is low cost child care, transportation, medical bill assistance and referrals.

Project H.O.M.E. is another local non-profit that administers the SSVF. It offers every referenced above. (215) 232-7272.

To sign up for LIHEAP or learn about heating and utility bill assistance programs, contact **Delaware County Assistance Offices** at 701 Crosby Street in Chester, Pennsylvania. This government organization may also have information on other government aid such as food stamps or affordable day care programs, including Head Start. Look into various cash assistance resources. Call 610.447.5500.

Catholic Social Services, Southeastern Pennsylvania can provide assistance to people of all religions, provided they meet conditions. You should inquire if the non-profit has funding when calling. Receive a free, confidential meeting with a case manager or social worker to go over your situation and develop a plan. Apply for limited financial assistance towards mortgage or rent, based on funding. Some money may be offered for utility or heating bills. The social worker will also provide ongoing advocacy. 130 E 7th St, Chester, Pennsylvania, 19013. (610) 876 - 7101

Delaware County of PA Department of Public Welfare runs various government programs. Some examples include the Low-Income Home Energy Assistance Program (LIHEAP). This resource helps low income, seniors, and working poor people pay their heating bills through home heating energy assistance funds. Residents facing eviction can look into emergency payments for utilities, rent, mortgage, or security deposits. The county will also work with your landlord to maximize your chances for staying in your rented home or apartment. Case managers will also try helping move you out of shelter into an affordable apartment. Call (610) 447 – 5500.

Counseling from Center in the Park – Staff offer referrals and support. This can help with needs such as SSDI disability Social Security concerns, PACE applications, housing issues and repairs, and the Pennsylvania Property Tax/Rent Rebate Program. Dial (215) 848 – 7722.

Domestic Abuse Project of Delaware County runs shelters and transitional housing. Other support services for domestic abuse victims includes relocation assistance and referrals to free legal aid. The center is at 14 W 2nd St, Media, Pennsylvania, 19063, (610) 565-6272. Another location is in Chester. Dial (610) 497-6737.

Emergency rent assistance and homeless prevention - Churches, non-profits, and government sponsored agencies operate across the greater Delaware County Pennsylvania area. Cash grants and financial assistance may be available to low income families to help them pay their rent if they are faced with an eviction or homelessness. Priority is usually given to families with children, the elderly, and the disabled. [Click here](#) for more details.

Free food - People throughout the region can stop by or call their local food pantry for help. Dozens of centers, food banks, and charities distribute assistance to the needy every day. Food, meals, groceries, and other aid is offered. [Continue](#).

Child care assistance in Delaware County

To learn about day care and child care providers, or to learn about programs that can provide help with child care costs, dial 1.800.831.3117.

program is available to all customers of PECO Energy Company, Chester Water Authority, as well as Philadelphia Suburban Water Company.

Water Conservation measures and save on your water bill

The CAADC agency also implements water conservation measures, including such free upgrades as plumbing retrofits in households that are serviced by Chester Water Authority as well as Aqua PA. Read about other ways to get help with water bills. [Continue](#).

Save money from Weatherization & In-Home energy conservation upgrades

The **Community Action Agency of Delaware County** also administers numerous weatherization services to low and moderate income eligible households. The weatherization assistance program was created to help families reduce their household energy costs through a variety of free home upgrades that focus on energy conservation measures which can include: attic insulation, caulking, weather-stripping, wall insulation, insulation of hot water tanks, attic ventilation, oil and gas heater repair or replacement, and primary window replacement.

The agency is located at 2nd & Orange Sts, Media, PA 19063, (610-891-5101). Contact them to learn more or apply for any program.

Community Action Agency of Delaware County Inc.- The organization has recently received a \$10,000 donation from the major oil company ConocoPhillips. The funds will be used to support the non-profit agency's efforts to help families in Delaware County who are facing a crisis, who need emergency help with bills, or who are striving for self-sufficiency.

SPONSORED SEARCHES 

[I Need Help Paying Rent](#)

[Emergency Money for Rent](#) CAADC will use the grant funds to pay for its assistance programs including [debt assistance programs](#), emergency shelter, rental assistance, utility and heating bill assistance, weatherization, financial literacy education, budgeting programs and employment and job training programs.

All of the resources and services referenced above, and more, are available. Continue with [Delaware County Community Action Agency financial assistance programs](#).

Free dental and health care services

ChesPenn Health Services (610-485-3800) offers all people, regardless of their ability to pay, comprehensive family health and dental care, and the programs serve adults and children in the area. They also run an in-house pharmacy, provide access to Social Services, provide general check ups, and a wide variety of other medical services to low income and people with no or poor health coverage.

To learn about other local clinics, contact **Delaware Valley Community Health Network, Inc.** The organization is made up of a group of local, federally funded health centers and community clinics that provide a variety of comprehensive health and medical services. Individuals and families with or without medical health insurance may apply for care and assistance. There is a sliding scale fee for uninsured applicants, based on the patients income. Dial (215) 684-5344 to learn about clinics and doctors in your area of Delaware County.

Lions Club of Delaware Valley - This agency assists low-income, elderly or disabled individuals with eyeglasses. It can coordinate both eye exams and well as distribute free eye ware. Occasionally may have hearing tests and aids as well. Call 215.563.1679

Emergency assistance programs

The **Salvation Army of Chester** runs several programs for Delaware County residents. The services and resources they offer to qualified individuals range from access to a pantry through financial grants. Specifically, the assistance includes:

- **Rent and housing assistance** : They offer financial assistance that may be needed to help people maintain their homes or apartments.
- **Food assistance** : Turn to the agency if you need help keeping food on your table. Receive free groceries and even holiday meals.
- **Utility and heating bills** : If you are faced with a disconnection of your utilities or water service, the agency can provide limited funding to help keep your service activated. [Read more](#).
- **Other services** include free back to school supplies, possible gasoline vouchers for employment, disaster relief and more.

Call the **Salvation Army** at (610) 874-0423. Or find more information on [Salvation Army assistance in Delaware County](#).

Today's Refinance Rate

2.40%
APR 15 Year Fixed

Select Loan Amount

\$ **\$225,000**

- [Home](#)
- [State & local aid programs](#)
- [Rent assistance](#)
- [Electric & heating bills](#)
- [Free stuff & money](#)
- [Charity assistance](#)
- [Medical bills & free health](#)
- [Extra income & home work](#)
- [Low interest loans](#)
- [How to save money](#)
- [Debt help](#)
- [Mortgage help](#)
- [Other bills](#)
- [Financial Literacy Help](#)

Delaware County Pennsylvania assistance programs.

In Delaware County, there are dozens of charities, churches, and government cash programs that offer financial help. If a low income family needs money to help pay rent or a security deposit, or emergency funds to keep their heat or electricity on, there is assistance. Also find how to apply for job programs. disability, transportation assistance, free food, and many other forms of financial aid.

Find resources and programs to help with bills, rent, and employment

Thousands of Delaware County residents are struggling in this weak economy. The **Community Action Agency of Delaware County, Inc. (CAADC)** has as its primary goal the objective of assisting individuals and families with short term difficulties, bills, and expenses and to also ensure that they have access to programs to help them over the long term. They can provide grants, bill and rent assistance, food, job training, and in general help individuals move towards economic self-sufficiency. Some of what they offer includes the following, and find information on other non-profit agency assistance programs.

Housing and rental assistance

The rental assistance program that is available by **CAADC** will provide a one time cash grant to people in Delaware County and the Philadelphia area who are facing an eviction, families or individuals that are near homeless, and funds are even available for people who are currently homeless. Qualified households can receive the grant that is to be used for the first month's rent, back rent to avoid an eviction, or a security deposit.

[▶ AdChoices](#) [Mortgage Aid](#) [Housing Asst](#) [Eviction Help](#)

The average size of the grant provided by this program is equal to one month's rent. Funds are also available for people who are currently homeless, and that money is to help them move into a new residence or apartment. CAADC offers many financial services for housing needs.

Food aid

For those struggling to provide for their next meal for themselves or their family, food assistance is provided to assist those residents in meeting their basic nutritional needs. Some of the services that are offered include food vouchers, distribution of donated baked products, and referrals to local food banks.

SPONSORED SEARCHES ▶

[Applying for Grants](#)

[I Need Help Paying Rent](#)



The Food Participation Project will also assist and guide Delaware County and Philadelphia families with enrollment in the Food Stamp Program. In addition, the agency also offers a feeding program that serves more than 200 people each and every day at the Life Center which is located in Upper Darby.

Utility and heating assistance

Receive a grant to pay an energy bill, and get information and access to resources to help you lower your energy costs. One objective is to ensure people reduce their heating and utility bills from conservation, and the **CAADC** organization provides education and free counseling on energy use and cost-saving measures that people can implement. A free usage analysis is completed on someone's home or apartment which shows when and why their energy costs are high. Regarding the grants to pay the bills, free cash grants are also available to assist families and individuals with the payment of delinquent heating and utility bills and the money can also be used to restore your service if it has been disconnected. This



Foreclosure and debt counseling

Consumer Credit Counseling Service of Delaware Valley, Inc. (phone 215.563.5665) provides residents with budget, debt reduction, credit and money management counseling and advice. They are also a HUD approved foreclosure agency. The agency provides counseling on [debt management](#) and debt reduction and elimination plans.

Housing Association of the Delaware Valley Information Program can also provide foreclosure prevention, and

information on how to get help paying your mortgage. Call 215.978.0224.

By [Jon McNamara](#)

“Related and Sponsored Links” are listed below.

Claim Your 9 "Benefits"

Ad [Quick Ways to Save](#)

50-64 Yrs Old Unable To W

Ad [DisabilityApproval.org](#)

Born Before 1955?

Ad [medigap.com](#)

HUD Homes w/ Rent Option Low As \$10,000

Ad [hudhomesusa.org](#)

Applications for Delco CARES Housing Assistance Program Available September 1

Home / Departments / Public Relations Releases / Applications for Delco CARES Housing Assistance Program Available September 1

Released: September 1, 2020



Delco CARES Housing Assistance Program



PUBLIC RELATIONS NAVIGATION

- › Press Releases
- › Property Tax Reassessment Project
- › Use of County Facility Form

Adrienne Marofsky, Director

Government Center, 226A
201 W. Front St.
Media, PA 19063
Phone: 610-891-4943
delcopr@co.delaware.pa.us

RESIDENTS AFFECTED BY THE COVID-19 PANDEMIC MAY BE ELIGIBLE FOR MORTGAGE, RENT, AND UTILITY ASSISTANCE

Assistance is now available through the Delco CARES Program to qualified renters and homeowners in Delaware County who have been financially impacted by the COVID-19 pandemic. The rent and mortgage relief programs are made possible through CDBG-CV and ESG-CV funds from the federal Coronavirus Aid, Relief, and Economic Security (CARES) Act. The funding available for rent assistance is \$369,000 and \$1.16 million is set aside for mortgage and utility assistance. Grants are available on a first-come basis to eligible applicants whose households have lost income due to the pandemic.

The County has partnered with three non-profit organizations to administer the funds: Community Action Agency of Delaware County, Media Fellowship House, and Chester Community Improvement Project. Successful applicants must meet the eligibility requirements established by the U.S. Department of Housing and Urban Development (HUD).

Rental Assistance:

To be eligible for rental assistance, households must be able to document that their housing crisis is related to the COVID-19 Pandemic. Household members must be homeless or at risk of homelessness and have an income that is at or below 50% of the Area Median Income (AMI) as defined by HUD.

Those who qualify for rental assistance may be eligible to receive funding to cover up to six months of rental arrears or move-in costs such as security deposit, first month's rent and if required by the landlord, last month's rent. Payments will be made directly to the landlords on behalf of the qualified household.

The Delco CARES Rental Assistance Program is operated on behalf of the County by the Community Action Agency of Delaware County (CAADC). Residents who are interested must call CAADC for an appointment at (610) 874-8451 or visit <https://caadc.org/>

Homeowner Assistance:

MENU



Homeowners may be eligible to receive assistance for mortgage and utility costs for a period not to exceed three months. Total assistance available can be no more than \$6,000, of which no more than \$1,000 may be for utility payments. Eligible utilities include water, sewer, electric, and gas. Financial assistance payments through this program will be made directly to the mortgagee or utility vendor.

For an application and more information, homeowners can call either the Media Fellowship House at (610) 565-0434 or <https://mediafellowshiphouse.org/> or Chester Community Improvement Project (CCIP) at (610) 876-8663 or <https://www.cciphousing.org/>

Please note that for homeowner assistance, residents of Chester City, Haverford Township and Upper Darby Township should contact their local officials to determine the availability of mortgage assistance programs in their community.

Additional information programs to assist residents during the COVID-19 Pandemic can be found on the County's COVID-19 resource page: <https://www.delcopa.gov/ich/resources/coronavirus.html>

Contact Us

 201 West Front Street,
Media, PA 19063
 610-891-4000
 webmaster@co.delaware.pa.us

Press Releases

What's the latest news from County Council and Delaware County Government...View our Press Releases:
[Read more →](#)

Quick Links

- > Juror eResponse
- > Crisis Connection
- > Heroin Task Force
- > Delco Alert

About Delaware County

Delaware County, presently covering over 184 square miles divided into nine municipalities is the oldest section of Pennsylvania.

[Read more →](#)



COMMUNITY TRANSIT
FRIENDLY • RELIABLE • DOOR-TO-DOOR

610-490-3960



Providing transportation to residents of Delaware County, Pennsylvania since 1983.

ABOUT US

- Home
- Who We Are
- Contact Information
- Frequently Asked Questions
- Directions to Our Office

Select Language ▼

To increase the font size, click on the button. **A+** **A-**

TRANSPORTATION INFORMATION

- Shared Ride Program
- Medical Assistance Transportation Program
- Transportation for People with Disabilities
- SEPTA Customized Community Transportation

What is the Persons with Disabilities (PwD) Program

Community Transit, with the financial support from the Pennsylvania Department of Transportation, is providing Shared-ride Transportation Service to People with Disabilities. Shared-ride paratransit service is available to individuals with a disability, who do not have another source of transportation, at reduced fares. Please note that patrons cannot ride under the PwD Program if they are currently sponsored by other existing programs, such as SEPTA Customized Community Transportation or local human service agencies.

Who Qualifies for PwD Service?

This program is MAINLY for Delaware County residents who live outside the SEPTA service area (mostly rural areas).

TITLE VI - CIVIL RIGHTS

FORMS

- Complaint/Commendation Form
- Senior Shared Ride Registration
- Medical Assistance Transportation Program Application
- Part 1
- Medical Reimbursement Form
- Medical Assistance Transportation Program
- Full Assessment
- Title VI Complaint Form

In general the Americans with Disabilities Act (ADA) is the guiding force in eligibility determination. It defines a disability in this manner:

"Disability means, with respect to an individual, a physical or mental impairment that substantially limits one or more of the major life activities of such individual; a record of such an impairment; or being regarded as having such an impairment."

The ADA further defines "major life activities" as functions such as caring for one's self, performing manual tasks, walking, seeing, hearing, speaking, breathing, learning, and working. If you think you may qualify for ADA transportation, please contact SEPTA CCT Customer Service for eligibility requirements and to register. Their number is 215-580-7145. If you are traveling outside the SEPTA service area, please contact Community Transit at 610-490-3977 for a PwD application.

How to apply for Persons with Disabilities Service

To be eligible for this service an individual must fill out a Persons with Disabilities eligibility form and will need to produce documentation as to the nature of their disability from a qualified professional.

- [PwD Eligibility Application](#)
- [PwD Applicant Instructions](#)

EMPLOYMENT OPPORTUNITIES

HELPFUL LINKS

A doctor or a health care professional could make this determination. In addition, caseworkers or agencies such as the Office of Vocational Rehabilitation (OVR) Mental Health/Mental Retardation Agency (MH/MR) or Pennsylvania Attendant Care Program could provide information to support an eligibility determination.

Transportation available:

Transportation is available for any trip purpose on a first come, first served basis. Trips must originate

Donate



Community Transit : Friendly : Reliable : Door to Door

within Delaware County, and we can transport you anywhere within Delaware County. Trips to Philadelphia, Montgomery County and Chester County are available on a more limited basis. Community Transit reserves the right to deny a trip request when it cannot be combined with other trips.

Community Transit provides shared ride service and not exclusive taxi service. Passengers will be sharing a vehicle with other riders, so trips may take longer than in a private automobile. Customer Service Representatives may request that passengers adjust their appointment times to insure on-time arrival for all passengers aboard the vehicle.

How do I arrange for my trips?

When you receive your rider ID card, you may begin scheduling your trips by calling 610-490-3960 or our TTY line, 610-490-3990. Trip requests are accepted up to two weeks in advance. Community Transit will accept trip requests until noon one business day in advance, as availability permits. All trips are reserved on a first-come, first-served basis and rides are available as capacity and ride sharing allow. When you call, please be prepared to provide:

- Your name
- Address of pick up point
- Entrance location, if applicable
- Time of pick up
- Your destination, including a phone number where we may reach you
- Any special needs.

Want to bring an escort with you?

When you call to make your trip request, you must advise the Customer Service Representative if an escort will travel with you. A seat will be reserved for your escort. If the trip is within Delaware County the escort's fare will be \$5.00 each way. If the trip is to Philadelphia, the escort's fare will be \$10.00 each way.

Is passenger assistance available?

Basic service is from the curb of your pick up location to the curb of your destination. Door-to-door service may be provided if necessary and it is requested in advance. Please [click here to read Community Transit's Passenger Assistance Policy](#).

How do I pay for my trip?

When you board the vehicle, your Community Transit driver will accept payment in cash or check in the form of exact change.

PWD Ride Program Service Hours

- Monday through Friday 6 a.m. to 6 p.m.
- Saturdays 6 a.m. to 6 p.m.

PWD will not be provided on the following holidays:

- New Year's Day
- Martin Luther King, Jr. Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

Inclement Weather?

Community Transit may suspend service when road conditions make driving hazardous. We will notify you with an automated phone call if we opt to suspend service.

Information & Trip Scheduling

Call (610) 490-3960 Monday through Friday 7:30 AM to 3:30 PM